

PLANNING ACT 2008 INFRASTRUCTURE PLANNING (EXAMINATION PROCEDURE) RULES 2010

# PROPOSED PORT TERMINAL AT FORMER TILBURY POWER STATION

# TILBURY2

TR030003

SECTION 106 AGREEMENT V2 - CLEAN (INCLUDING ATS APPENDIX AND SES APPENDIX V2 - CLEAN)

TILBURY2 DOCUMENT REF: PoTLL/T2/EX/124





**DATED** 201[8]

## (1) THURROCK COUNCIL

and

### (2) PORT OF TILBURY LONDON LIMITED

# DEVELOPMENT CONSENT OBLIGATION BY AGREEMENT relating to the proposed expansion of the Port of Tilbury



#### **BETWEEN:-**

- (1) THURROCK COUNCIL of Civic Offices, Grays, RM17 6SL ("the Council"); and
- (2) **PORT OF TILBURY LONDON LIMITED** (Company No. 02659118) whose registered office is at Leslie Ford House, Tilbury Freeport, Tilbury, Essex, RM18 7EH ("the **Owner**").

#### **RECITALS:-**

- (A) The Council is the local planning authority for the area within which the Site is located and can enforce the obligations contained in this Deed.
- (B) The Owner is the freehold owner of the Site under registered title numbers EX932756 and EX953808.
- (C) The Owner applied on 31 October 2017 to the Secretary of State under the Planning Act 2008 for an order providing development consent to build, operate and maintain new port facilities on the Site (known as "Tilbury2").
- (D) The Parties enter into this Deed to secure the development consent obligations (within the meaning of section 106(14) of the 1990 Act, as inserted by s. 174(2) of the Planning Act 2008) contained in it

#### IT IS AGREED as follows:-

#### **OPERATIVE PROVISIONS**

#### 1. **DEFINITIONS AND INTERPRETATION**

1.1 In this Deed [(which includes the Recitals, Schedules and Appendices to it)] the following words and expressions have the following meanings unless the context requires otherwise:-

"the **1980 Act**" means the Highways Act 1980;

"the **1990 Act**" means the Town and Country Planning Act 1990;

"the **2011 Act**" means the Localism Act 2011;

"the Active Travel Measures" means improvements to Highways and other transport

infrastructure, to include pedestrian and cycle facilities, outside of the Order limits and as stated on the Active Travel Plan, for the purpose of providing enhanced access from both Tilbury Railway Station and Tilbury

Town to Tilbury Fort and the Tilbury riverside;

"the **Active Travel Plan**" means the plan attached to this Deed as Appendix 2;

"Commence" has the same meaning as in article 2 of the Order;

"Comply" means comply, perform, fulfil and/or discharge or procure

compliance, performance, fulfilment and/or discharge, and "Compliance" shall be construed accordingly;

and Compression of the Compression (9.7),

"the **Contributions**" means any one or more of the financial contributions payable by the Owner to the Council under this Deed, but

excluding the Council's legal costs payable pursuant to Clause 13 and "Contribution" shall be construed

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accordingly;

"Deed"

means this Deed made under section 106 of the 1990 Act and all other enabling powers;

"the **Development**"

means the development authorised by the Order;

"the Expert"

means an independent person of at least 10 years standing in the area of expertise relevant to the dispute to be agreed between the Parties or, failing agreement, to be nominated at the request and option of either of them, at their joint expense, by or on behalf of the President for the time being of the Law Society;

"the Gravesend - Tilbury Ferry"

means the existing passenger ferry service which operates between Tilbury (from the Tilbury Riverside Pontoon) and Gravesend (from the Town Pier);

"the Gravesend Heritage Contribution" means a contribution for the purpose of implementing measures to enhance the interpretation of heritage assets, such measures to be located within the town of Gravesend, as detailed in Schedule 4;

"Highway"

has the same definition as in the 1980 Act;

"Highway Agreement"

means an agreement (or more than one) to be entered into between the Owner and Council under section 38 and/or section 278 of the 1980 Act which provides for the execution and adoption of the Highway Works;

"the Index"

means the All Items Index of Consumer Prices issued by the Office for National Statistics or in the event that the Office of National Statistics shall cease to compile or publish the said Consumer Price Index such other Index as the Parties hereto shall agree or in default of agreement such index as shall be determined for the purposes of this Agreement as being an index which gives an accurate indication of the rate of inflation of prices in the United Kingdom from month to month;

"Interest"

means interest at 3% above the base lending rate from time to time of Barclays Bank PLC from time to time;

"the Judicial Review Period"

means the six week period starting on the day after the day on which the Order is published by the Secretary of State;

"the Order"

means a development consent order made under the Planning Act 2008 authorising the construction, operation and maintenance of Tilbury2 in the form in which it is made by the Secretary of State;

"the Parties"

means the parties to this Deed and "Party" shall be construed accordingly;

"Reasonable Endeavours"

means attempts to fulfil the relevant obligation by expending effort and money as in all the circumstances may be reasonable to expect, which may include engaging professional and other advisers as appropriate but does not require a Party to take proceedings (including any appeal) in any court, public inquiry, or

other hearing (unless specified to the contrary);

"the **Site**" means the land against which this Deed may be enforced

and is shown edged red on the plan attached at Appendix 1 to this Deed, being the land comprised in title numbers EX932756 and EX953808 in which the Owner

has a freehold interest:

"the Skills and Employment

Strategy"

means the Skills and Employment Strategy attached to this Deed at Appendix 3 which relates to the construction

and operational phases of the Development only;

"the Tilbury Ferry Contribution" means a contribution for the purpose of implementing

improvements to the Gravesend - Tilbury Ferry, as

detailed in Schedule 3:

"the **Tilbury Fort Heritage** means a contribution for the purpose of implementing **Contribution**" measures to realise tourism and heritage benefits at

Tilbury Fort, as detailed in Schedule 2;

"Utilities" means mains services including gas, electricity, potable

water, telecommunications and ducting to facilitate high

speed broadband; and

"Working Day" means a day other than a Saturday or Sunday or public

holiday in England.

1.2 In this Deed, unless otherwise indicated, reference to any:-

- 1.2.1 words and expressions in this Deed have the same meaning as they have in the Order;
- 1.2.2 Recital, Clause, sub-clause, paragraph number, Schedule, Appendix or plan is a reference to a Recital, Clause or sub-clause of, paragraph number of, Schedule to, Appendix to or plan annexed to this Deed;
- 1.2.3 words importing the singular meaning include the plural meaning and vice versa;
- 1.2.4 words of the masculine gender include the feminine and neuter genders and words denoting actual persons include companies, other corporate bodies, firms or legal entities and all such words shall be construed interchangeably in that manner; and
- 1.2.5 Act of Parliament shall include any amendment, modification, extension, consolidation or re-enactment of that Act for the time being in force and in each case shall include all statutory instruments, orders, regulations and directions for the time being made, issued or given under that Act or deriving validity from it.
- 1.3 Headings where they are included are for convenience only and are not intended to influence the construction and interpretation of this Deed.
- 1.4 Any notice, notification, consent, approval, agreement, request or statement or details to be made, given or submitted under or in connection with this Deed shall be made or confirmed in writing.
- 1.5 Wherever an obligation falls to be performed by more than one person, the obligation can be enforced against every person so bound jointly and against each of them individually unless there is an express provision otherwise.
- 1.6 Each of the Parties shall act in good faith and shall co-operate with each of the other Parties to facilitate the discharge and performance of all obligations on them contained in this Deed and the Owner shall Comply with any reasonable requests of the Council to provide documentation within its possession (such documentation to be provided by the Owner at its own expense) for the purposes of monitoring compliance with the obligations contained in this Deed.

#### 2. **LEGAL BASIS**

- 2.1 This Deed is made under:-
  - 2.1.1 section 106 of the 1990 Act; and
  - 2.1.2 section 1 of the 2011 Act, section 111 of the Local Government Act 1972 and all other enabling powers that may be relevant to the enforcement of the obligations contained in this Deed.
- 2.2 The obligations, covenants and undertakings on the part of the Owner in this Deed are development consent obligations for the purposes of section 106 of the 1990 Act and so bind the Owner's interest in the Site. Subject to Clause 9, the obligations, covenants and undertakings on the part of the Owner are entered into with the intent that they are enforceable not only against the Owner but also against any successors in title or assigns of the Owner and any person claiming through or under the Owner an interest or estate in the Site or any part of it as if that person had been the original covenanting party in respect of the interest for the time being held by it.
- 2.3 Insofar as any obligations, covenants and undertakings in Clause 2.2 are not capable of falling within section 106 of the 1990 Act they are entered into in pursuance of the relevant powers referred to in Clause 2.1.2.
- 2.4 So far as the obligations, covenants and undertakings in this Deed are given by or to the Council, they are entered into under the relevant powers referred to in Clause 2.1 and those obligations, covenants and undertakings are enforceable by or against the Council.
- 2.5 Nothing in this Deed restricts or is intended to restrict the proper exercise at any time by the Council of any of its statutory powers, duties, or discretions in relation to the Site or otherwise.

#### 3. CONDITIONAL ENTRY INTO FORCE

- 3.1 Subject to Clause 3.2 this Deed is conditional upon and will not take effect until:
  - 3.1.1 the Order is made by the Secretary of State; and
  - 3.1.2 the Development is Commenced.
- 3.2 Clauses 10 and 12-17 come into effect on the date of this Deed.

#### 4. **DURATION**

- 4.1 This Deed will end (to the extent it has not already been complied with), if the Order:-
  - 4.1.1 is quashed or revoked; or
  - 4.1.2 expires, in terms of the ability to exercise its powers, before Commencement.
- 4.2 Where this Deed ends the Council must:-
  - 4.2.1 remove all entries made in the Register of Local Land Charges in respect of this Deed within 20 Working Days ceasing to have effect; and
  - 4.2.2 repay any unspent Contributions as set out in this Deed.

#### 5. ACTIVE TRAVEL PLAN

5.1 The provisions contained in **Schedule 1** to this Deed have effect.

#### 6. **CONTRIBUTIONS**

6.1 The provisions contained in **Schedule 2** (Tilbury Fort Contribution), **Schedule 3** (Tilbury Ferry Contribution) and **Schedule 4** (Gravesend Heritage Contribution) to this Deed have effect.

#### 7. SKILLS AND EMPLOYMENT STRATEGY

7.1 The provisions contained in **Schedule 5** to this Deed have effect.

#### 8. **COVENANTS OF THE PARTIES**

- 8.1 The Parties must at all times act reasonably and in particular must not unreasonably withhold or delay the giving of any approval or expression of satisfaction which is required under this Deed.
- 8.2 At any time after any or all of the obligations in this Deed are fulfilled and upon written request from any person who is at that time responsible for carrying out the relevant development consent obligation, the Council must issue written confirmation of the development consent obligation being carried out, fulfilled or satisfied as appropriate.

#### 9. SUCCESSORS IN TITLE AND RELEASE

- 9.1 References in this Deed to the Council include the successors to its respective statutory functions and include persons deriving title through or under it.
- 9.2 Subject to Clauses 9.3 and 9.4, references to the Owner include its heirs, assigns, successors in title and persons deriving title through or under it except where there is an obligation on the Council to repay any unspent portions of a Contribution, in which case the reference to the Owner is to the person which paid the relevant Contribution to the Council.
- 9.3 The obligations in this Deed are not binding on or enforceable against any:-
  - 9.3.1 statutory undertaker or other person who acquires any part of the Site or any interest in it for the purposes of supplying Utilities or public transport services; or
  - 9.3.2 occupier, lessee, or licensee of the Site.
- 9.4 If the Owner or any person disposes of its entire interest in the Site or in any part of it, that Owner or person will be released from its obligations in this Deed which will no longer be enforceable against that Owner or person in relation to the Site or that part of the Site disposed of, except to the extent that disposal is the grant of an easement, restriction, restrictive covenant or similar.
- 9.5 The release of the Owner or any person under Clause 9.4 is without prejudice to any subsisting liability for any antecedent breach or antecedent failure to Comply with its obligations arising before parting with that interest.
- 9.6 Nothing in this Deed will prevent Compliance with any obligation under it before that obligation comes into effect and early compliance will not amount to a waiver of the effect of this Clause 9.

#### 10. OTHER DEVELOPMENT

Nothing in this Deed shall prohibit or limit the right to develop any part of the Site in accordance with a planning permission (other than the Order) granted (whether or not on appeal) after the date of this Deed.

#### 11. ENFORCEMENT PROTOCOL

- 11.1 Before taking action to enforce any of the provisions of this Deed the Council will give written notice to the Owner stating the nature of the breach, the steps required to remedy the breach and specifying a reasonable timescale for the Owner for remedying the breach.
- 11.2 The Council will also give the Owner the opportunity to discuss the breach with the Council and the timescale and steps for remedying it prior to the remedy being carried out. The Council will take into account any reasonable representations made by the Owner.
- 11.3 If the Owner does not diligently remedy the breach within the time period agreed under the notice (or such longer period subsequently agreed with the Council) the Council shall before taking further enforcement action and where applicable seek to utilise any bond, guarantee, surety or other financial provision in place in respect of the relevant obligation in order to remedy the breach.
- 11.4 If no bond, guarantee, surety or other financial provision is in place and if the Owner does not use Reasonable Endeavours to remedy the breach within the stated time period or longer period as agreed with the Council the Council will be able to pursue legal remedies.

#### 12. **DISPUTE RESOLUTION**

- 12.1 If a dispute between the Parties persists beyond 10 Working Days and relates to any matter contained in this Deed (but excluding any matter of law), the dispute may be referred to the Expert by either Party. The Expert will act as an expert and not as an arbitrator. His decision shall be final and binding on the Parties.
- 12.2 Each Party will bear its own costs and the Expert's costs will be paid as determined by him.
- 12.3 The Expert will be appointed subject to an express requirement that he must reach his decision and communicate it to the Parties within the minimum practical timescale allowing for the nature and complexity of the dispute, and in any event not more than 20 Working Days from the date of his appointment to act. His decision will be given in writing with reasons and in the absence of manifest error will be binding on the Parties.
- 12.4 The Expert will be required to give notice to each of the Parties, inviting each of them to submit to him within 10 Working Days written submissions and supporting material and will afford to the Parties an opportunity to make counter submissions within a further 5 Working Days in respect of any such submission and material.

#### 13. **LEGAL COSTS**

As soon as practicable following completion of this Deed the Owner will pay to the Council the reasonable legal costs incurred in the negotiation, preparation and execution of this Deed of no more than £ [ ].

#### 14. CONTRACTS (RIGHTS OF THIRD PARTIES) ACT

Nothing in this Deed will create any rights in favour of or be enforceable by any person who is not a party to this Deed under the Contracts (Rights of Third Parties) Act 1999.

#### 15. **NOTICES**

- Any notice or other written communication to be served on a Party or given by one Party to any other under the provisions of this Deed will be deemed to have been validly served or given if delivered by hand or sent by first class post or sent by recorded delivery post to the Party on whom it is to be served or to whom it is to be given and will conclusively be deemed to have been received on:-
  - 15.1.1 if delivered by hand, the next Working Day after the day of delivery;
  - 15.1.2 if sent by post, the day 2 Working Days after the date of posting; or

- 15.1.3 if sent by recorded delivery, at the time delivery was signed for.
- 15.2 If a notice, demand or any other communication is served after 4.00pm on a Working Day, or on a day that is not a Working Day, it is to be treated as having been served on the next Working Day.
- 15.3 The address for any notice or other written communication shall be within the United Kingdom.
- Where proceedings have been issued in the Courts of England the Civil Procedure Rules must be complied with in respect of the service of documents in connection with those proceedings.
- 15.5 A notice or communication will be served or given:
  - on the Owner at its registered office from time to time, or such other address as notified in writing to the Council from time to time, marked for the attention of *(name)*;
  - on the Council at *(address)* or such other address notified in writing to the Owner from time to time, marked for the attention of *(insert details)*; and
  - 15.5.3 on any successor in title to the Owner at that successor in title's last known address.
- Any notice or other written communication to be given by the Council will be deemed valid and effectual if on its face it is signed on behalf of the Council by an officer or duly authorised signatory.

#### 16. LOCAL LAND CHARGE AND LAND REGISTRY REGISTRATION

- 16.1 The Council must register this Deed as a local land charge immediately after the date of this Deed.
- The Council must cancel all entries made in the Register of Local Land Charges relating to this Deed as soon as all obligations under this Deed have been satisfied.

#### 17. **JURISDICTION AND LEGAL EFFECT**

- 17.1 This Deed will be governed by and interpreted in accordance with English Law.
- 17.2 If any provision of this Deed is found (for whatever reason) to be invalid, illegal or unenforceable, that invalidity, illegality or unenforceability will not affect the validity or enforceability of the remaining provisions of this Deed.
- 17.3 No waiver (whether expressed or implied) by the Council of any breach or default by the Owner in Complying with any obligation, covenant or undertaking in this Deed will constitute a continuing waiver and no waiver will prevent the Council from enforcing any obligation, covenant or undertaking or from acting upon any subsequent breach or default of any obligation, covenant or undertaking by the Owner.

#### 18. **INDEXATION, LATE PAYMENT AND VAT**

- Any sum to be paid to the Council under this Deed will be adjusted by an amount equivalent to the change in the Index from the date of this Deed to the date on which such sum is paid.
- 18.2 If any payment due under this Deed is paid late, Interest will be payable from the date payment is due to the date of payment.
- The Parties to this Deed acknowledge and agree in accordance with the guidance set out in HMRC Reference: Notice 742 (June 2012) and in particular paragraphs 8.4 and 8.6 that whilst such guidance remains applicable the Contributions in this Deed are not subject to VAT treatment and no VAT should be charged or recoverable in addition to the amount of the Contributions specified in the Deed.

**EXECUTED AS A DEED** by the parties on the date which first appears in this Deed.

[Insert PoTLL signature block]

[Insert Council signature block]

#### **ACTIVE TRAVEL PLAN**

- 1. Prior to the Development being brought into operational use, the Owner will commence the Active Travel Measures and must complete the Active Travel Measures no later than 1 year from the date that the Development is opened for operation.
- 2. The Owner and the Council, both acting reasonably, will agree the precise details of the Active Travel Measures with regard to the scope and timing of the works by a date no later than 28 days beginning with the last day of the Judicial Review Period, unless otherwise agreed between the Parties.
- 3. The obligation on the Owner in paragraph 1 is subject to, where necessary, the Council entering into one or more Highway Agreements with the Owner in respect of the Active Travel Measures.

#### **TILBURY FORT HERITAGE CONTRIBUTION**

- 1. Subject to paragraph 2, prior to the Development being brought into operational use, the Owner must pay to the Council the Tilbury Fort Heritage Contribution amounting to £[XX].
- 2. The Council must execute an agreement with English Heritage ("the Fort Onward Payment Agreement") under which:
- 2.1 the Council agrees to pay the full amount of the Tilbury Fort Heritage Contribution to English Heritage as soon as the Council receives the Tilbury Fort Heritage Contribution from the Owner;
- 2.2 English Heritage agrees to spend the Tilbury Fort Heritage Contribution once it receives it only on implementing measures to realise tourism and heritage benefits at Tilbury Fort, which measures must include, but are not limited to, the measures listed at paragraph 5 below; and
- 2.3 the Owner is specified in the Fort Onward Payment Agreement for the purposes of the Contracts (Rights of Third Parties) Act 1999 as being able to enforce the terms of the Fort Onward Payment Agreement.
- 3. Immediately upon receipt of the Tilbury Fort Heritage Contribution, the Council will pay the full amount of the Tilbury Fort Heritage Contribution to English Heritage pursuant to the terms of the Fort Onward Payment Agreement.
- 4. Where (a) the Council and English Heritage have not executed the Fort Onward Payment Agreement and (b) the Owner has given notice of the date on which the Development is to be brought into operational use, then, if the Council and English Heritage do not execute the Fort Onward Payment Agreement within 21 days of the date notified, the obligations under this Schedule will be cancelled and the Owner will be permanently released from the obligation to make the Tilbury Fort Heritage Contribution.
- 5. The measures to realise tourism and heritage benefits at Tilbury Fort which must be specified in the Fort Onward Payment Agreement pursuant to paragraph 2.2 are:

[list to be inserted following discussions with English Heritage]

#### **TILBURY FERRY CONTRIBUTION**

- 1. Prior to the Development being brought into operational use, the Owner must pay to the Council the Tilbury Ferry Contribution amounting to £[XX].
- 2. The contribution payable by the Owner to the Council under paragraph 1 of this Schedule must only be used by the Council for the purpose of implementing improvements to the Gravesend Tilbury Ferry by way of:
- 2.1 the installation and maintenance for a period of at least 5 years of real-time information boards at the departure points of the service; and
- 2.2 the installation and maintenance for a period of at least 5 years of real-time information boards at Tilbury Town Railway Station.

#### **GRAVESEND HERITAGE CONTRIBUTION**

- 1. Subject to paragraph 2, prior to the Development being brought into operational use, the Owner must pay to Gravesham Borough Council the Gravesend Heritage Contribution amounting to £[XX].
- 2. The Council and Gravesham Borough Council must execute an agreement ("the Gravesham Onward Payment Agreement") under which:
- 2.1 the Council agrees to pay the full amount of the Gravesend Heritage Contribution as soon as it receives it from the Owner to Gravesham Borough Council;
- 2.2 Gravesham Borough Council agrees to spend the Gravesend Heritage Contribution only on implementing measures to enhance the heritage of the riverside within the town of Gravesend; and
- 2.3 the Owner is specified in the Gravesham Onward Payment Agreement for the purposes of the Contracts (Rights of Third Parties) Act 1999 as being able to enforce the terms of the Gravesham Onward Payment Agreement.
- 3. Immediately upon receipt of the Gravesend Heritage Contribution, the Council will pay the full amount of the Gravesend Heritage Contribution to Gravesham Borough Council pursuant to the terms of the Gravesham Onward Payment Agreement.
- 4. Where (a) the Council and Gravesham Borough Council have not executed the Gravesham Onward Payment Agreement; and (b) the Owner has given notice of the date on which the Development is to be brought into operational use, then, if the Council and Gravesham Borough Council do not execute the Gravesham Onward Payment Agreement within 21 days of the date notified, the obligations under this Schedule will be cancelled and the Owner will be permanently released from the obligation to make the Gravesend Heritage Contribution.

#### SKILLS AND EMPLOYMENT STRATEGY

- 1. The Owner must implement and promote the objectives of the Skills and Employment Strategy and ensure, so far as is reasonably practicable, that those objectives are met.
- 2. The Owner may at any time submit to the Council for its consideration and approval (such approval not to be unreasonably withheld or delayed) an amended Skills and Employment Strategy for the operational phase of the Development PROVIDED THAT the Owner shall submit no more than one amended Employment and Skills Strategy in any calendar year (unless otherwise agreed with the Council).

#### **APPENDIX 1**

### **PLAN**



PLANNING ACT 2008 INFRASTRUCTURE PLANNING (EXAMINATION PROCEDURE) RULES 2010

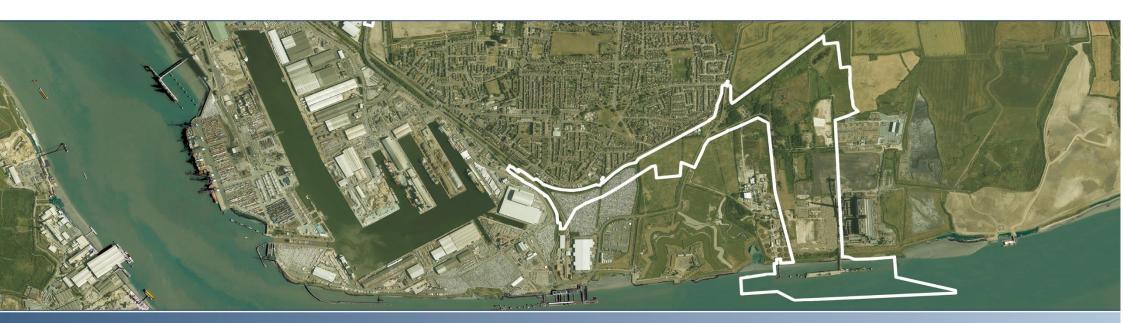
## PROPOSED PORT TERMINAL AT FORMER TILBURY POWER STATION

# **TILBURY2**

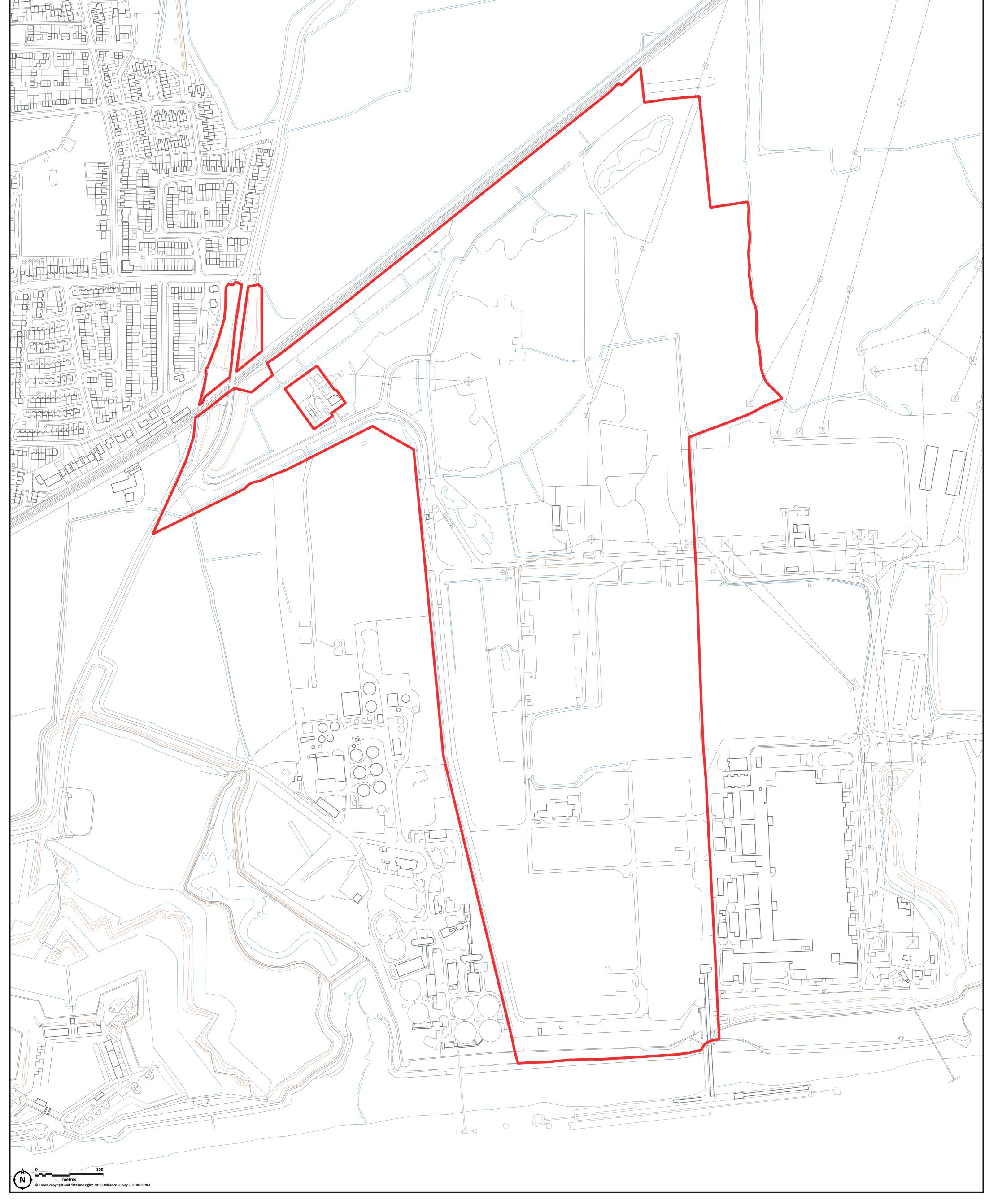
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APPENDIX 1: SECTION 106 PLAN

TILBURY2 DOCUMENT REF: PoTLL/T2/EX83







S106 AGREEMENT BOUNDARY

# TILBURY2, TILBURY

S106 plan

PROJECT NO <b>5120</b>	DRAWING NO	REV
DRAWN	DATE	SCALE
HNA	APRIL 2018	1:2500

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#### **APPENDIX 2**

### **ACTIVE TRAVEL PLAN**



PLANNING ACT 2008
INFRASTRUCTURE PLANNING (EXAMINATION PROCEDURE)
RULES 2010

## PROPOSED PORT TERMINAL AT FORMER TILBURY POWER STATION

# TILBURY2

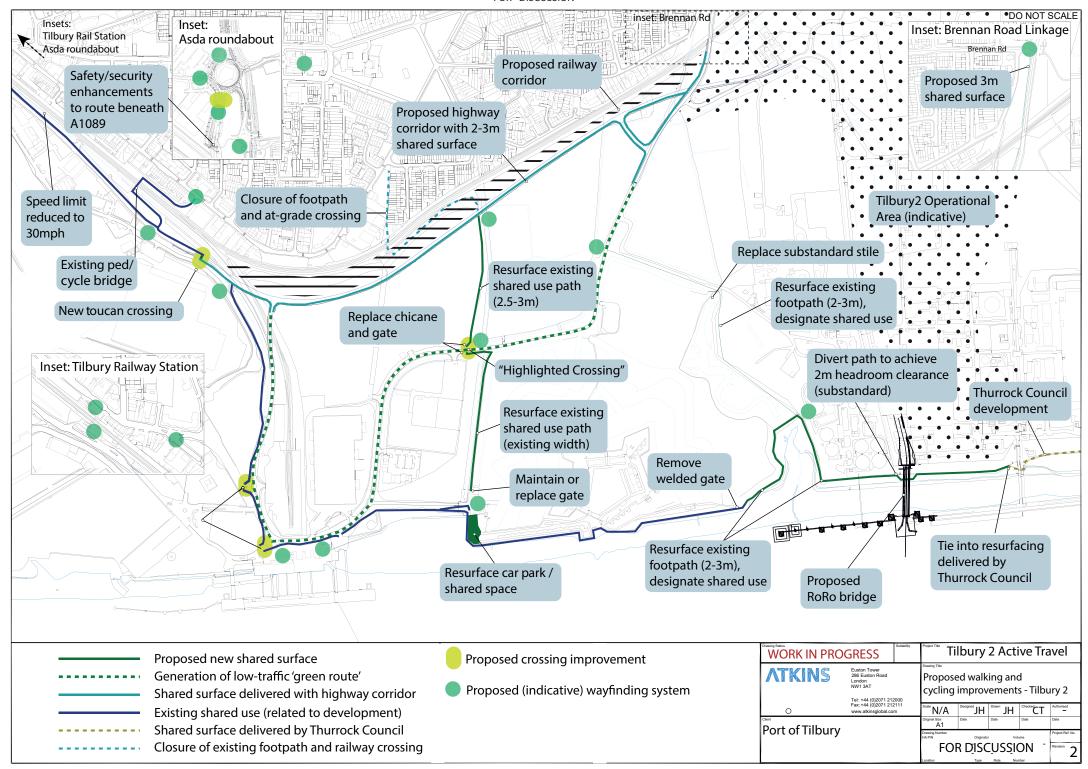
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APPENDIX 2: ACTIVE TRAVEL PLAN

TILBURY2 DOCUMENT REF: PoTLL/T2/EX/124









PLANNING ACT 2008

INFRASTRUCTURE PLANNING (EXAMINATION PROCEDURE)

**RULES 2010** 

# PROPOSED PORT TERMINAL AT FORMER TILBURY POWER STATION

# TILBURY2

TR030003

APPENDIX 3: SKILLS AND EMPLOYMENT STRATEGY V2 - CLEAN

TILBURY2 DOCUMENT REF: PoTLL/T2/EX/124





Port of Tilbury London Ltd. (PoTLL)

Tilbury2

Skills and employment Strategy

Issue | 13 June 2018

This report takes into account the particular instructions and requirements of our client.

It is not intended for and should not be relied upon by any third party and no responsibility is undertaken to any third party.

Job number 254458-00

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_		y education levels	
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		LL 2014 Learning for Work, National Project Award	

# 1 Introduction

# 1.1 Purpose of the Skills and Employment Strategy

PoTLL operates the existing Port of Tilbury. The Port currently supports some 4,200 Full Time Equivalent (FTE) jobs on-site through a mixture of PoTLL and tenant employment. This includes induced, indirect, and operator and tenant jobs. In total, Tilbury supports more than 8,600 jobs. Thanks to a small number of strong private sector employers, including PoTLL, the small town of Tilbury is a net importer of labour: there are 787 more jobs in Tilbury than there are employed residents.<sup>1</sup>

It is also the case that there is a problem of persistent long-term unemployment in Tilbury, with higher than average unemployment rates and higher incidences of long-term unemployment. Long-term unemployment in Tilbury is 2.2%, a full percentage point higher than the national average.<sup>2</sup>

The £120 million investment by PoTLL at Tilbury2 will be a significant net economic gain for Tilbury, Thurrock and UK Plc, and will bring huge economic potential for local communities and the wider regional economy. Nevertheless, developments of this scale and nature cannot be completed without an element of disruption and some detrimental impacts, in addition to the many positive impacts identified. The Environmental Impact Assessment (EIA) sets out a detailed assessment of the various positive and negative impacts linked with this development and in many cases sets out the steps that can be taken to mitigate or compensate for these impacts.

Given that the impacts of Tilbury2 will be felt primarily by the residents of Tilbury, PoTLL is committed to ensuring that as much as possible of the economic benefit of the Tilbury2 investment is felt in the town. The purpose of this Employment and Skills Strategy is to set out the steps that PoTLL will take to secure this objective. In doing so, it:

- Sets out the labour market context in which the Tilbury2 development will take place;
- Details the extensive involvement PoTLL already has in local skills and employment initiatives; and
- Sets out the commitments PoTLL is willing to make to improve skill levels locally, maintain 57% local employment across its two sites, and the steps it will take to reach that level.

Thurrock Community-Led Local Development (CLLD) Strategy (2016). https://www.thurrock.gov.uk/sites/default/files/assets/documents/tilbury-clld-strategy-v01.pdf
Equality & Diversity Scheme for CLLD in Tilbury (2016)
https://www.thurrock.gov.uk/sites/default/files/assets/documents/tilbury-clld-strategy-appendix6-equality-v01.pdf

### 1.2 Local area

This document refers to the 'local area' or 'local population'. The primary focus of this strategy is Tilbury town, as an area identified for improvement within Thurrock.<sup>3</sup> However, impacts on the wider Thurrock borough are of interest to PoTLL, as are their local employment and skills strategy. For the purposes of the local employment objectives, 'local area' refers to the district of Thurrock.

This is in line with the area identified<sup>4</sup> as the most impacted by unemployment and lack of training by Thurrock council.

<sup>&</sup>lt;sup>3</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

<sup>&</sup>lt;sup>4</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

## 2 Local context

# 2.1 Current pattern of employment

Currently PoTLL supports direct on-site employment at the existing Port of Tilbury of around 649 Full-Time Equivalent (FTE) staff. As previously stated, the Port currently supports some 4,200 FTE jobs on-site, including both PoTLL and tenant employment. When including induced, indirect, and operator and tenant jobs, PoTLL supports more than 8,600 jobs in total across the supply chain.

Of PoTLL employees, 57% are residents of Thurrock. This represents 370 FTE staff. The remaining 43% of port employees are from elsewhere in Greater London or the South East. According to a recent Customer, Tenants and Suppliers Survey, PoTLL understands these numbers to be broadly in line with where the employees of PoTLL's tenants and customers originate.

<b>Employee location</b>	PoTLL	Customers	Tenants	Suppliers	
Thurrock Borough	57%	51%	62%	9%	
Greater London (M25 & surrounding area)	11%	12%	21%	6%	
Elsewhere in the South East of England	31%	19%	11%	53%	
Rest of UK	1%	18%	5%	30%	
International	0%	1%	0%	3%	
Data Source:	PoTLL (2017)	Customers, Tenants and Suppliers Survey 2016			

# 2.2 Demographics

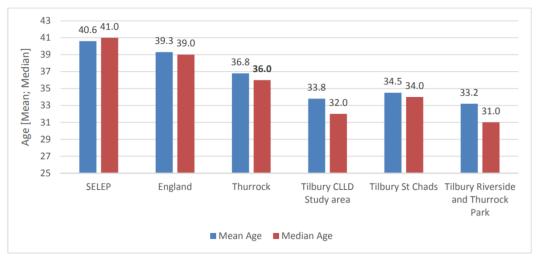
Tilbury is a small town in the borough of Thurrock, Essex. It has a population of around 13,000, representing 8% of Thurrock's population of around 158,000.<sup>5</sup> Geographically, Tilbury is situated on a small peninsula and between two other smaller settlements, East Tilbury and Chadwell St Mary, and south of Grays, Thurrock's largest town.

The population of Tilbury is both younger and more deprived then the national average. In Tilbury, 61% of residents live in areas falling within the 20% most deprived areas of England. The median age among the Tilbury CLLD Study-area population is 4 years younger than the Thurrock average and 7 years younger than the national average. This is shown in Figure 1.

Figure 1. Mean and median age structure of Tilbury Port area compared to local and national averages.

<sup>&</sup>lt;sup>5</sup> ONS, Census 2011

<sup>&</sup>lt;sup>6</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).



Source: Thurrock Community-Led Local Development (CLLD) Strategy (2016). SELEP refers to the South East Local Economic Partnership.

# 2.3 Employment

The local employment rate in Tilbury is significantly below Thurrock and national averages (see Figure 2).

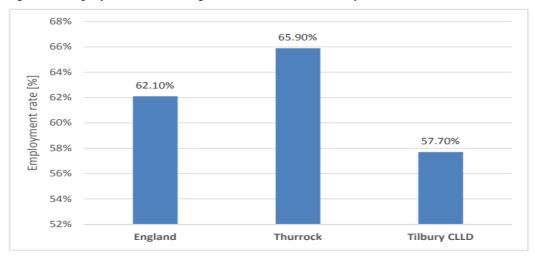


Figure 2. Employment rate in England Thurrock and Tilbury

Source: Thurrock Community-Led Local Development (CLLD) Strategy (2016).

Moreover, the unemployment rate in Tilbury (9.2%) is almost double that of England (4.7%). Unemployment is particularly salient among men and young people from 16 to 24 years-old.

Thurrock CLLD Strategy underlines that in order for the employment rate in Tilbury to match the employment level in England, an extra 402 people would need to access employment, based on current population levels. To reach the Thurrock level, 749 additional employment opportunities would need to be filled by Tilbury residents. In 2016, there were 787 more jobs than employed residents in Tilbury. This suggests that people living outside Tilbury fill a number of jobs linked with Port activities. This is very likely to be due to an inability for local residents to access those opportunities (figure 5).

This suggests that demand rather than supply factors explain the unemployment issue in Tilbury. There are opportunities created locally, but local residents face difficulties in accessing them.

Employment in Tilbury is nonetheless highly connected to the activity of the Port. Transport & storage and business administration & support activities account for over half of all employment in the town. The third biggest sector in Tilbury is retail which accounts for around 9% of employment, far below the leading two sectors. There are low levels of employment across a range of other sectors including financial and insurance services, health services, education and public administration (see Figure 3). These employment levels across Tilbury are reflective of the low skill and qualification levels amongst the study area population.

In Thurrock, the concentration of transport and storage, and business administration & support employment are smaller, however these two sectors persist as two of the top three employment sectors in the region. They are responsible for 24% of all employment opportunities in Thurrock. This suggests that Tilbury is reflective of Thurrock generally, with port activity central to the employment vitality of both Tilbury and the broader region.

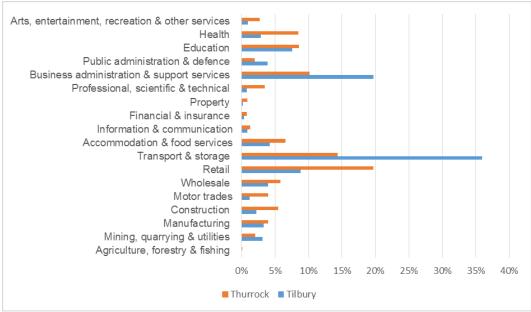


Figure 3. Sectors of Employment 2016

Source: ONS, Business Register and Employment Survey (2016).

#### 2.4 Skills

Qualification levels in Tilbury are notably inferior to those across the other spatial scales. In Tilbury town, 26% of the labour force has no qualifications compared with 21% in Thurrock, 19% in Essex and 18% in Kent.

Additionally, the percentage of the population who have obtained qualifications equivalent to higher education degrees or certificates (Level 4) are notably lower in Tilbury than the surrounding region. In Tilbury, approximately 9% have achieved Level 4 qualifications, whilst around 14%, 19% and 20% have achieved this level of qualification in Thurrock, Essex and Kent respectively.

Figure 4. Tilbury education levels

Highest level of qualification	Tilbury Town (%)	Thurrock (%)	Gravesham (%)	Essex (%)	Kent (%)
No qualifications	25.9	20.7	24.4	19.4	18.1
Level 1 qualifications	13.9	14.2	16.4	13.1	11.8
Level 2 qualifications	11.8	13.7	17.0	14.0	13.6
Apprenticeship	1.9	2.7	4.3	3.1	3.1
Level 3 qualifications	6.5	8.5	11.1	9.4	9.9
Level 4 qualifications and above	9.3	13.6	20.0	18.7	19.9
Other qualifications	4.8	4.8	7.0	3.6	4.1

Source: ONS Census (2011)

With respect to PoTLL direct employment at the Port of Tilbury (2017), which stands at around 649 Full Time Equivalents (FTE), the skill area breakdowns are as follows<sup>7</sup>:

- Managers 10%
- Administration & Business roles 30%
- Skilled roles 7%
- Semi-skilled 54%

As can be seen from Figure 5, these employees travel to work from a wide range of locations. The majority of employees come from the local/Essex area, with notable numbers also based in Kent, London and the South East more generally. The map illustrates that there is no discernable pattern in terms of settlement, direction or distance for the grade or seniority of staff.

<sup>&</sup>lt;sup>7</sup> Consultation with PoTLL (2017)

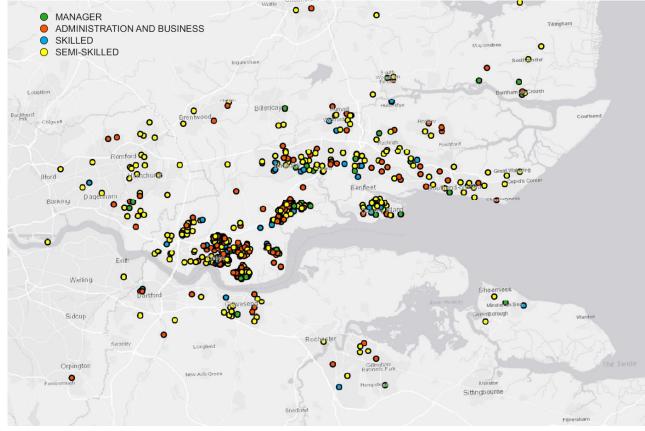


Figure 5. PoTLL employees by grade and location of residence (2017)

Source: Arup, based on PoTLL data (2017)

# 2.5 Conclusion and implication for the strategy

The baseline assessment has identified that the local employment market has a skills mismatch, especially in Tilbury town. The Port generates many employment opportunities locally, but the local population might face difficulties in accessing them, partly due to its lower average skills and qualifications level.

Transport and storage is indeed the most important sector by employment volume in Tilbury when looking at business employment statistics (Figure 3), reflecting the importance of the Port economy and related or attracted sectors. It is also the fastest growing sector locally, with one of the highest increases in its businesses base.<sup>8</sup>

This skills and sectoral baseline position is why, as detailed in the next chapter, PoTLL's past initiatives and local engagement have focused on increasing the chances of the local population to reach opportunities of this growing sector, notably through direct employment opportunities at the Port.

In the future, PoTLL's strategy will build upon successful past achievements and follow a similar direction. PoTLL is dedicated to continuing to have a positive impact on the local labour market as the Port expands, and will target specific groups to overcome barriers to accessing employment opportunities. In order to ensure PoTLL has a significant and beneficial impact on local employment,

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<sup>&</sup>lt;sup>8</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

PoTLL will have to continue to adapt its skills and employment strategy to reflect a changing employment market influenced by technological, demographic and economic trends. In the future, employment is likely to be constrained by the impact of technological change on reducing the demand for a certain type of skills and jobs, whilst at the same time creating new types of jobs and roles. As people, including current PoTLL employees, tend to live and work longer, the workforce replacement rate is also likely to slow down. For the SES, technology and replacement rate issues are reflected in the push to upskill people not only at the point of entry, but also on a continual basis driven by business need. Finally, PoTLL will also have to deal with a growing pressure from the London employment market, which is attracting a number of skilled workers from Essex and is forecast to grow in the future.

# 3 Current employment and skills initiatives

PoTLL has always been active in maintaining a strong connection between the Port industry and the surrounding area. PoTLL strives to provide a stable employment base in Thurrock and continually meet the needs of their community, particularly in deprived areas. To maintain this commitment, PoTLL relies on a clear local employment and skills strategy with a complementary approach focusing on opportunity, development and awareness.

# 3.1 Approach

PoTLL maintains a genuine commitment to embed itself as a vital part of the community of Tilbury, and to work as hard as possible to ensure that it delivers maximum benefit for the people of Tilbury and wider South Essex. PoTLL particularly targets young people, those who face barriers in accessing work, and the long-term unemployed in the local area. To achieve these objectives, PoTLL focuses on three key objectives:

- 1. creating local employment opportunities;
- 2. training and developing local skills through building strategic alliances with FE providers supportive of curriculum design and delivery; and
- 3. developing a sense of local connection through community awareness programmes.

PoTLL also aims to increase the diversity of its workforce by paying specific attention to including women in its various initiatives and programmes, and promoting equal employment opportunities for disabled candidates.

# 3.1.1 Local employment opportunities

A primary commitment of PoTLL as a business is to provide meaningful employment for the local community. By targeting the marketing and acquisition of talent for apprenticeships, traineeships, internships and work placements towards the local community of Tilbury, PoTLL is able to employ a significant portion of its entry-level workforce locally across various sectors of its business.

While entry level employment opportunities are a key strategy for targeting youth and those who have endured long-term unemployment, it is important for PoTLL not to forget populations facing key barriers to employment in the local community. This includes acknowledging the important role Ports can play in facilitating employment opportunities within the low wage economy.

PoTLL understands the important role it plays, in creating local employment opportunities, as both a direct employer as well as a connection between the community and a number of contractors who have long-term relations with PoTLL (Figure 6).

Figure 6: The Mayor of Thurrock, Councillor Tunde Ojetola, meeting two members of the the Ports' Training Academy team, Nadine Wood (L) and Natalie McCarthy (R), at a Career Fair event hold in October 2017.



Source: PoTLL

To provide an example of best practice for PoTLL partners to emulate, it is important that PoTLL continuously demonstrates and emphasises its commitment to local employment. As a result, PoTLL can encourage its contractors to follow similar strategies and engage with PoTLL in the effort to ensure a strong relationship between Tilbury Port and the local communities within the surrounding area.

# 3.1.2 Skill development through education and training

PoTLL believes it is critical to encourage local recruitment into a diverse portfolio of opportunities for development and training based on the circumstances and existing knowledge of the candidate. Through graduate recruitment, apprenticeships, traineeships, internships and work placements, PoTLL can offer a range of opportunities to educate and develop local talent, from a variety of entry points.

One of the earliest points of interaction involves pre-employment outreach and training. PoTLL actively endeavours to work with the local community to develop job application skills and help students and unemployed adults become prepared for potential employment opportunities.

PoTLL is committed to working collaboratively with schools to colleges throughout Thurrock and wider South Essex through a variety of initiatives to ensure programmes taught locally open up to careers related to the Port industry and that students are aware of the role of the Port in the local economy, from a

young age. PoTLL currently engage in careers fairs and events in schools both in Thurrock and in Brentwood, Castle Point, Basildon, Rayleigh, Maldon and Colchester.

### 3.1.3 Community awareness and sense of connection

More than a mere employer, PoTLL understands its role in Thurrock and wider South Essex as a community partner. Partnership involves maintaining an active connection and integration with its surrounding community. PoTLL understands the importance of projecting the work of Tilbury Port, its identity, and its opportunities out into the community. Moreover, PoTLL hopes to instil a sense of connection and local pride in Tilbury Port as a key component of the local neighbourhood.

Ensuring a strong connection with the community requires regular visibility across a range of platforms as well as active involvement in the educational and employment sectors. PoTLL cannot rely on its existing reputation in the community and must endeavour to continue to engage and improve its relationships with various stakeholders in its community.

# 3.2 Work undertaken to date and ongoing

# 3.2.1 Apprenticeships, traineeships, internships and work placements

PoTLL is involved with multiple ongoing apprenticeship programmes, training over 150 apprentices since 2014. Apprenticeships cover various fields of work at the Port including operations; health and safety; civil, mechanical and electrical engineering; and cruise terminal operations. PoTLL Apprenticeship programmes are implemented in conjunction with educational institutions like the Logistics Academy of East England and South Essex College, and deliver logistics and supply chain apprentices to external partners like GlaxoSmithKlein (GSK), Fujitsu, and Lockheed Martin.



Figure 7. An apprentice is controlling the volume of grain flow from the Port silos.

Source: PoTLL

In partnership with Thurrock Council, PoTLL supports the *Youth Employment Initiative (YEI)*, which focuses on targeting work experience placements for more sensitive groups of young people facing educational and personal development difficulties. This work with Thurrock Council aims to minimise the local population not in education, employment or training.

A mentoring program has also been developed in partnership with Career Ready and the Career and Enterprise Company. PoTLL's mentoring programme connects four managerial employees from the Port with individuals in the local community, and allows them to work together. These programmes provide individualised support for four local students to help them develop skills, while maintaining a strong connection with Tilbury Port as a potential future place of work. Mentoring programmes also strive to enhance diversity at the Port, by providing specific support to young women interested in careers related to the Port industry.

In conjunction with the Department for Work and Pensions ("DWP") and Jobcentre Plus, PoTLL runs traineeship programmes including the *Access 2 Logistics*, available to not only young people but also adults of all ages, and specifically the long-term unemployed. *Access 2 Logistics* ran its first iteration in 2016-2017, involving 70 trainees in the programme. The PoTLL traineeship programme, is now in its fifth year, with 75+% success rates for all age participants that complete into long-term employment with training.<sup>9</sup>

Work experience placements and four-week long summer internship programmes also provide an opportunity to connect local school leavers and undergraduate students with the Port. Thanks to the recruitment of students through local schools and post-secondary institutions, PoTLL can provide individuals with meaningful work experience and in return create a future recruitment pool.

<sup>&</sup>lt;sup>9</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

Finally, PoTLL also trains adults of all ages through their Pre-employment training scheme. This scheme developed in collaboration with the DWP and the HDS Labour supply company allowed adult job seekers claiming unemployment benefit to become work-ready for employment opportunities at the Port.

PoTLL makes the best use of social media to advertise its future programmes and opportunities, and to be able to connect to the right audience.

#### 3.2.2 School Engagement and Education Support

PoTLL has continuously maintained an eagerness and desire to interact with educational institutions across South Essex and, as a result, currently participates in a number of different engagement initiatives.

PoTLL employees are encouraged to become governors or trustees of local educational institutions, as well as to be directly involved with local schools by running Master Classes or Mock Interview Days. During Master Classes, employees hold a session with local students discussing their career and presenting various pathways. Mock Interview Days allow students to practice interviewing with a Port colleague to develop their skills and prepare for opportunities to gain future employment. The Port are exploring opportunities to expand this initiative to schools across wider South Essex.

PoTLL maintains a specific active partnership with the Gateway Academy School in Tilbury, Essex. This partnership consists of a series of interventions including; bursaries, governorship, work experience placements, career guidance, resourcing and procurement services. The Gateway Academy School also provides specific incentives to PoTLL employees such as discounted memberships to the school gym facilities. This mutual relationship helps grow a stronger connection between the Tilbury community and the Port.

As an active employer in the community, PoTLL also participates in the 'Opportunity Thurrock' career fair for students, involving approximately 2,500 students from the surrounding area in 2017. PoTLL is committed to promoting their career opportunities locally through a variety of educational and community partners.

Understanding its role and responsibilities as an active member of the local community, PoTLL partners with Thurrock Council to sponsor educational awards recognising excellence in teaching practice.

#### 3.2.3 Inviting in Community Members and Students

PoTLL actively arranges site visits for local student groups as well as other community organisations. These tours raise awareness of the Port sector and its importance to the local, regional and national economy.

Beyond regular tour visits, PoTLL facilitates diverse and tailored career, work experience placements, and student events at the Port. These events allow individuals under 16 years-old to learn more specifics about the Port of Tilbury, its operations, and potential pathways for their involvement in the future.

PoTLL actively promotes job opportunities in local schools, colleges and universities. PoTLL recognizes the importance of reaching out an engaging with

the workforce of the future, not only about opportunities for their involvement but also about the importance of the local Port and Logistics industry for the strength of the community.

PoTLL is proud of the key role played in the local area and is eager to share its story. PoTLL seeks to interact with a diverse range of groups and individuals from across Tilbury, Thurrock and the South Essex sub region. One example could be expanding the interaction with students through a Port logistics representative on the Essex Employment and Skills Board.

### 3.2.4 Impact and Recognition

PoTLL understands its commitment to the development of local skills and employment as a long-term investment for the benefit of its business and its community too.

PoTLL has been able to benefit both implicitly and explicitly from a strong relationship with is community. Employing a labour force strongly connected to the local area, investing in the development of local skills, and encouraging local awareness of the Port industry is highly valuable to PoTLL and its employees.

PoTLL has been able to invest in a broad range of individuals and initiatives, which have directly benefited the strength of its recruitment pool and the connectivity between its business and the local area.

PoTLL engagement has measurably benefitted its local community:

- Nine employees are currently governors or trustee members of local schools;
- PoTLL has recruited three full time graduates from the local area;
- Over three years PoTLL has hired 50+ employees directly from the preemployment training programme;
- 70 people undertook phase one of the *Access2Logistics* programme with 30 of them subsequently receiving employment;
- PoTLL has managed over 100 apprenticeships since 2014; and
- 19 people have been employed throughout the traineeship programme.

As recognition for PoTLL investment in local employment & skills training and the resulting quantifiable benefits to its local community, PoTLL has received multiple recent awards.

PoTLL is proud of the awards received for its engagement in favour of training and skills development in the recent years:

- The Container Industry Award in 2015
  Presented to PoTLL for its exemplar Corporate Social Responsibility.
- The Herbert Crow Memorial Award in 2015
  The award, which recognises significant achievements, contributions and innovation of individuals, companies and the Armed Forces, was presented to

PoTLL in recognition of the strength and success of the training academy established in 2014. 10

 The 'Learning for Work, East of England Project Award' and 'Learning for Work, National Project Award' 2014<sup>11</sup>
 Presented in recognition of a Pre-Employment Training programme which strove to train work-ready individuals for employment opportunities at Tilbury Port.

Figure 8. POTLL 2014 Learning for Work, National Project Award



Source: nocn: feweek.co.uk

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<sup>&</sup>lt;sup>10</sup> Tilbury Training Academy Wins Prestigious Award (2015) https://www.forthports.co.uk/media/releases/2563/Tilbury+Training+Academy+wins+prestigious+award/

<sup>&</sup>lt;sup>11</sup> Ixion and Port of Tilbury win National Adult Learners Week Award (2014). <u>http://www.ixionholdings.com/news/article/ixion-and-port-of-tilbury-win-national-adult-learners-week-award</u>

## 4 Employment & skills strategy

The opening chapters of this strategy showed that the PoTLL is an anchor employer in the town, and already involved in a number of successful initiatives to employ and upskill the local labour force. Going forward, PoTLL is committed to remaining as active and successful in its engagement in favour of the local population skills and employment opportunities, and to maintain such a high local impact with expansion at Tilbury2.

This chapter sets out the strategy associated with development at Tilbury2. Currently, the Port supports direct on-site employment of around 649 FTE staff, and more than 8,600 jobs in total across the wider supply chain.

PoTLL will continue to invest in ensuring higher levels of local employment as the Port expands with Tilbury2. 12

In addition to existing initiatives to support job opportunities, develop local skills and promote awareness of the Port's role in the local economy, PoTLL has developed a series of additional programmes.

In the future, skills required by the Port industry are likely to evolve as a result of the impact of technology. Many of the jobs that will exist in the future do not exist today, therefore PoTLL will have to adapt to technological change and provide flexible training programmes.

Future initiatives emphasize the long-term commitment of PoTLL to remain a key employer in the area, and recognise the potential for more employment opportunities and programmes that directly benefit the local population. This is with a particular focus on Tilbury, which was identified as an area of deprivation and unemployment by Thurrock council in the 2016 Community Led Local Development (CLLD) strategy.

## 4.1 PoTLL commitment for the coming years

In the future, PoTLL will pursue, extend and diversify its efforts to enhance local employment and develop an enhanced skill base among the local population.

While ongoing schemes are described in section 3.2, PoTLL is confident that its impact on skills and employment will grow thanks to its willingness and desire to collaborate with local authorities to maintain a strong relationship.

PoTLL's partnership with the local community is ongoing, and the Port maintain an active interest in building and developing this relationship moving forward. As a result, PoTLL is the main business partner in the Thurrock CLLD Strategy. The strategy seeks to acquire £3 million of funding from the European Structural and Investment Fund to support local development initiatives and the regeneration of Tilbury town over the coming decade. PoTLL's commitment to collaborate with local council and civic groups to develop the CLLD is representative of the long-term investment and interest in the strength and prosperity of the surrounding community.

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<sup>&</sup>lt;sup>12</sup> 'local employment' for this purpose is defined as jobs taken up by people living in the district of Thurrock.

In 2018, PoTLL will promote the *Year of the Engineer* in coordination with the Department of Trade and Industry. PoTLL will be sponsoring this scheme through mentoring activities and publicity targeting 7 to 16 years-old. PoTLL aims to encourage more young people to engage with engineering principles and pursue engineering qualifications at school and college. Encouraging young people to view engineering as a viable career choice is a generational investment that can bring transformational benefits to the local area over the coming decades.

Looking forward, PoTLL's future aims are to provide support and awareness about Port-related employment opportunities to key identified groups. As part of PoTLL *Attention 2 Logistics* initiative phase two, which will launch in 2018 and continue through to 2021, PoTLL will provide new training opportunities specifically for local military veterans and their families. This programme will provide this group of people with a better understanding of the Port economy and will seek to open up opportunities for them to integrate and find employment. Partners involved include the Tilbury-on-Thames Trust, the Royal British Legion and the Armed Forces.

Having focussed outreach programmes for local military veterans and families allows PoTLL to ensure it is employing a diverse local workforce with representation from populations who may typically be met with increased barriers to work. The Port is aware of the makeup of the community around it and wishes to help meet its needs.

In the future, PoTLL will not only diversify and tailor its initiatives to new target populations, but also develop innovative ways to reach existing groups of people it currently focuses on. This is with a particular interest in how PoTLL engages with students across South Essex and Gravesham. PoTLL is thinking innovatively about how it can best engage local schools and other social enterprises. In 2018, PoTLL wishes to promote the Port activities and jobs to local teachers and tutors so that they, on PoTLL's behalf, pass on useful information to their respective students. This will be through its recruitment and community outreach channels (outreach such as careers advice/fairs, mock interviews for students and school visits/work experience) and through its engagement with the learning community, (those items mentioned previously, but also PoTLL's role liaising with and, in some cases, acting as a governor of schools).

From 2018 onwards, PoTLL will also launch simulator workshop sessions. PoTLL will collaborate with the Tilbury-on-Thames Trust and CM Labs to organise visits to the new *Learning Technology Centre* where students and local visitors can experience the Port's crane simulator. With this technology, PoTLL aims to broaden the local awareness of the Port environment, and the advanced equipment used to train people in the Port sector and promote the Logistics sector. These technological advancements will also support existing initiatives undertaken in partnership with Career Ready to engage with schoolteachers, and 'influence the influencers'.

## 4.2 Local Employment commitments

Net additional PoTLL employment accounts for around 1,126 FTE employees, and net additional on-site tenant/operator employment accounts for around 2,311 FTE employees. Net additional off-site employment accounts for around 1,079 FTE employees. The total employment effect of the Port of Tilbury at a regional

level is therefore estimated to support around 8,628 FTE jobs. About 57% of PoTLL employees currently live within the Thurrock local authority area.

The expansion of Tilbury Port will support and sustain existing employment, create more jobs and further embed PoTLL as a driver of economic growth and regeneration both locally within Thurrock and within the broader South Essex and Gravesham sub region.

This Skills and Employment Strategy recognises the importance of promoting accessibility of employment opportunities. More information in relation to physical accessibility to employment opportunities at Tilbury2 is provided within the Active Transport Strategy which, alongside the Framework Travel Plan, sets out employee and freight movement plans.

#### 4.2.1 Operational employment commitments: PoTLL

The Outline Business Case (OBC) shows that the Tilbury2 proposal could lead to 527 to 868 additional operational employment FTEs. <sup>13</sup> PoTLL's objective is to maintain the proportion of direct, on-site employment going to local residents with the expansion. PoTLL therefore aims to employ about 300 to 495 additional employees from the local area during the operation phase of Tilbury2.

To do this, PoTLL will commit to:

- work with Opportunity South Essex<sup>14</sup> to establish a local jobs brokerage service through which all job vacancies will be advertised first before being advertised regionally or nationally;
- provide a guaranteed interview to any of the following groups that meet the minimum job requirements:
  - o local job applicants;
  - o applicants that self-identify as disabled under the Disability Discrimination Act;
- monitor and report performance against objectives to Thurrock Council and to collate and report on progress made by tenants, contractors and suppliers; and
- support the veteran military community into employment and training.

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<sup>&</sup>lt;sup>13</sup> According to Tilbury2 Outline Business Case (27 September 2017) Tilbury2 is estimated to support an additional 527 FTE over Tilbury1 Max and Tilbury2 UK Plc is estimated to support an additional 868 FTE over Tilbury1 Max.

<sup>&</sup>lt;sup>14</sup> Opportunity South Essex is part of the structure of the South East Local Enterprise Partnership (SELEP) to achieve ambitious growth plans

### 4.2.2 Construction employment and future capital work subcontracting

The OBC shows that Tilbury2 proposal could produce 218 to 266 additional construction FTEs.<sup>15</sup> PoTLL's objective is to maintain the proportion of direct, on-site employment going to local residents with the expansion. For this reason, PoTLL aims to employ 125 to 152 additional employees from the local area for the extension construction phase.

As the expansion project may require specialist and highly-skilled civil engineering contractors, opportunities for new work entrants and apprenticeships may be limited. However, PoTLL will be seeking to engage with local schools, colleges and universities to use the Tilbury2 project as an opportunity for further connection and investment in the local community. Visits and sharing information on the ongoing expansion of Tilbury Port will provide an early opportunity to get local children and young people involved with and interested in the future of the Port.

PoTLL will work with contracting firms to help them align with the objectives of the local employment and skills strategy.

PoTLL will encourage the lead contractor to use credible evidence of previous successful delivery of local employment and apprenticeship opportunities as a decision making factor in the procurement process. PoTLL will also require the lead contractor to monitor its own progress, and that of their sub-contractors, reporting (to PoTLL) progress in achieving their own objectives.

#### **4.2.3** Tenants

For tenants of the Port, where PoTLL is not directly responsible for employment but the jobs are located within the Port's operational area, PoTLL will work with its customers to employ local people where possible. PoTLL will help them to advertise job vacancies locally first via the social media platforms such as the Opportunity Thurrock Facebook page and the Opportunities South East site. PoTLL will also encourage tenants to participate where possible in PoTLL's local job brokerage scheme.

The Outline Business Case sets out the likely employment generation both within the Port itself and across the wider supply chains. As set out in paragraph 3.30, there is likely to be increased supply chain activity, and that job creation in the Port will contribute to footfall in local businesses. The impact of this is that it could create new business opportunities. This effect (manifested through wage expenditure by direct and indirect employment) is part of the induced employment effect.

As set out in the Appendix, which follows this section, the Port currently supports a number of ongoing skills and employment initiatives across the local

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<sup>&</sup>lt;sup>15</sup> According to Tilbury2 Outline Business Case (27 September 2017) it is estimated that the Tilbury2 development proposal could sustain temporary construction employment equivalent to 266 FTE permanent jobs. The additional construction employment of 48 FTEs in the Tilbury2 UK plc scenario represents the employment that would come from outside of the South East, East of England, and London area to work on the development.

community. The Appendix (Section 5) sets outs current and ongoing initiatives supported by the Port in promoting links with educational institutions, developing careers in the logistics sector and overcoming barriers to employment opportunities. PoTLL is keen to maintain a similar positive level of impact as the Port expands, while targeting specific groups as set out in Section 4.2.1.

As shown in the Appendix, the Port supports a number of key areas of work, which it seeks to encourage across tenants. These include, but are not limited to, the following:

- Building communities' local awareness of the Port environment and the technology used to train people in the Port sector.
- Apprenticeships and supported traineeships targeting 'harder to reach' groups, supporting young people facing educational and personal development difficulties.
- Raising awareness among local schools and educational institutions.
- Work experience placement programmes to provide on-the-job work experience for young people.
- Mentoring to support young people looking to make a career in the Port and Logistics sector.

Whilst it is difficult to forecast the behaviour of individual tenants, the Port will commit to continuing to work with the future supply chain to encourage 'good neighbour' behaviour, such as providing local employment and training opportunities, and supporting local businesses where possible. The Port will engage with its tenants and customers to encourage this good practice throughout the supply chain, and will commit to the following:

- Engage proactively with tenants, contractors and other relevant organisations to promote and support their involvement in local employment and training initiatives.
- Facilitate contractors in taking on employees locally, and use local businesses.
- Facilitate tenants and customers in supporting local young people in accessing careers in the logistics industry.
- Facilitate a shared forum with Thurrock Council, Gravesham Borough Council, the Essex Employment and Skills Board and Port tenants and customers to encourage a joined up approach with wider initiatives across the authority.

The shared forum would provide an interface between PoTLL, Port tenants and customers, and the public sector. It would help the Port to reach out across its employment catchment to promote its employment opportunities. It would help the public sector to promote their training, skills and similar initiatives. Examples of initiatives, which authorities have suggested could be considered by the forum, include efforts to encourage employers to work more intensively with schools, and ways in which accessibility of jobs for young people can be improved, including through placements and providing career mentoring. In addition, the Forum could work to support tenants in becoming disability confident employers,

helping to make the most of the opportunities provided by employing disabled people<sup>16</sup>.

The Port is aware that the forum, in striving to be as effective as it can, will need to be aware of the extent to which it is influencing employment, training and related interventions. To support this, the Port will commit to:

- Monitor and report the number of apprenticeships, proportion of local employment and training initiatives undertaken by tenants and customers.
- To review initiatives in light of findings.

The Port will collect and collate information on employment, training and related interventions. The Forum will used this information to review and collectively identify actions to improve performance against these indicators. A formal review will take place on an annual basis (suggested as a standing agenda item).

The Forum will review and report on a range of indicators. These may include, but are not limited to, the following:

- Percentage of local people employed (FTE) on contract.
- Number of local school and college visits throughout the year (e.g. delivering careers talks, curriculum support, literacy support, and safety talks).
- Number of employees (FTE) taken on who are long term unemployed <sup>17</sup>.
- Number of employees (FTE) taken on who are rehabilitating young offenders (18-24 years).
- Number of meaningful work placements (6 weeks or more) that pay National Minimum Wage or National Living Wage, according to eligibility.
- Number of employees taken on who are NEET<sup>18</sup>.
- Number of jobs (FTE) for people with disabilities.
- Number of sessions dedicated to supporting unemployed people into work by providing career mentoring, including mock interviews, CV advice and careers guidance (24+ years).

The findings of the review will inform the future agenda and key priorities for the Forum. This will ensure that opportunities for employment, training and community engagement across the Port, and its tenants and customers, are promoted in conjunction with public sector partners where appropriate. Over time, the indicators can be varied to keep pace with relevant issues and new projects and programmes.

<sup>&</sup>lt;sup>16</sup> Department for Work & Pensions, Disability Confident: list of employers that have signed up (2016)

<sup>&</sup>lt;sup>17</sup> Unemployed one year or longer

<sup>&</sup>lt;sup>18</sup> Not in employment, education or training

## 4.2.4 Suppliers

For PoTLL suppliers that are involved in direct employment on the Port premises, PoTLL will commit to ensuring these contractors understand the local employment & skills strategy as a key component of the procurement process. This will involve the inclusion of appropriate references and/or the SES itself within relevant procurement paperwork. PoTLL will also encourage suppliers to monitor and report progress in achieving their own objectives.

## 5 Appendix: PoTLL skills and employment (current and ongoing initiatives)

	Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
1	Skills development	"Access2Logisti cs"	Awareness and training. Traineeships opening up to contract employment opportunities.	Develop local people's awareness of the Port and of Port operations with an opportunity to take on employment with contractor HDS (labour supply agency).	generational unemployment, people furthes t from jobs market.	Programme s	Work and Pensions (DWP) Jobcentre Plus	Approx. 70 people went through, and 30 of them subsequently got jobs, some on-port, some off-port.
2	Skills development	"Attention to Logistics" (Veterans)	Awareness and training for veterans and their families opening up to employment opportunities on and off the port.	Give opportunity to be aware of the port, to integrate into local civilian life, provide opportunity for employment.	3	2021	Tilbury-on- Thames Trust Royal British Legion Armed Forces	
3	Schools Strategy	Gateway Academy	Series of supporting interventions including Career Guidance, HR Support, Bursaries, Governorship, Work experience placements Etc.	To raise awareness of the Logistics industry and career opportunities		On-going	Academy School	Building and strengthening the relationship between the school and the port.

	Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
4	Skills development	Traineeships	12 week trainee programme	Develop functional and employability skills providing opportunities to work in the port.	Local young people (18 to 24 years old)	2014 - Ongoing	Department for Work and Pensions (DWP)	19 Employed throughout the port.
5		Youth Employment Initiative (YEI)	Apprenticeships targeting more sensitive groups.	Open up work experience to award to reach young people i.e.; young people facing educational and personal development difficulties.	Local young people (18 to 24 years old)	On-going	Thurrock council	Supporting Thurrock council to minimise those not in Education Employment or Training.
6	75	Apprenticeship Programmes	Port Operations, Civil, Mechanical and Electrical engineering, Health and Safety, Cruise apprenticeships.	Alternative route to employment whilst undertaking learning.	All age groups	On-going	Logistics Academy East of England (LAEE) Academy of Learning South Essex College	

	Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
7		LAEE Apprenticeships	Delivery of Supply Chain Apprenticeship to external organisations.	Supporting young people into Logistics careers.	Logistics sector organisations	On-going	Glaxo-Smith- Kline Fujitsu Mueller Wiseman Astra Zeneca Co-Op Retail Logistics Lockheed Martin	50 Learners successfully achieved their apprenticeship.
8	3 Awareness	Simulator Visits	learning technology	Building communities' local awareness of the Port environment, and the technology used to train people in the Port sector.	Local communities	2018 - Onwards	Tilbury-on- Thames Trust CM Labs	Community engagement.
9	Awareness	Port visits & Tours	tours, events and presentations for schools, colleges	Raising awareness of the Port sector and its importance to the local, regional and national economy.	Schools, colleges, universities and other organisations	On-going	LAEE / Port of Tilbury	Providing educational visits.
1	<b>0</b> Awareness	School Educational Visits	The academy welcomes under 16's for school tours, career events and presentations.	Raise awareness among slocal school pupils.	Local schools	On-going	LAEE / Port of Tilbury	Engaging a potential recruitment pool.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
11 Skills development	Work experience placements	Work experience placement programme with local schools for non-operational areas.	To provide on-the-job work experience for young people.	Local students	On-going	Local schools	Raising aspirations and support POTLL community engagement.
12 Awareness	Career opportunities & promotion of the port	Promote job offers to schools, colleges, e universities and local authorities.	To help resource the existing business and future potential using social media, local job sites, Job Centre Plus and other connections with the local and regional community networks.	Local and regional population	On-going	Local schools, colleges and universities. Local and regional authorities Community interest groups Career Ready Etc.	Reaching out and engaging with potential workforce of the future.
13 Skills development	Summer internships programs	Four weeks long Ports and Logistics internships.	To provide work experience placements.	School leavers and undergraduates	On-going	Local schools and universities.	Engaging a potential recruitment pool.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
14 Skills development	Mentoring	Mentoring with Career Ready and the Career and Enterprise Company (Thurrock Council) to provide mentoring support for young people.	Supporting young people looking to make a career in the Port and Logistics sector.	Local students	On-going	Career ready Career and enterprise company and their network of schools.	Four managers currently mentoring four young people attending college.
15 Strategy	Community Led Local Development Strategy (CLLD)		To win £3m of funding to support CLLD initiative.	Local Tilbury people	2018 - 2021	local council Tilbury community groups	Support the regeneration of Tilbury Town.
16 Awareness	School master classes	Sending employees into schools to hold a session on career path that permit to engage with young people before they take their options.	Career guidance.	School pupils	On-going	local schools Career Ready	Engaging a potential recruitment pool.
17 Skills development	Mock interview days	Sending Port colleagues to schools to do mock interviews with students.	Provide employability skills.	School pupils	On-going	local schools, and schools across wider South Essex	Helping young people gain employment.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
18 Awareness	Opportunity Thurrock	run by local council hosted by London	Showcasing local business and education opportunities in the local area to approximately 2,500 people bussed into the Terminal	Local Authority	Annually	local council	2,500 Young people participated in 2017.
19 Awareness	School governors	Strategy across POTLL to encourage governors - development tool for managers.	Bringing schools and business together.	Port of Tilbury Employees	On-going	Local schools and colleges	Nine employees are currently governors or trustees of local schools and colleges.
20 Awareness	Year of the Engineer	Sponsoring the Year of the Engineer through mentoring, publicity.	To encourage more young people to study for engineering qualifications at school / college with a view to engineering as a career of choice.	7 to 16 year-olds	2018	Department of Trade and industry	Growing the engineering population.
21 Awareness	School teacher engagement	Promotion of Port activities and jobs to local teachers and tutors, so that they can pass on useful information to students.	Influence the influencers.	School / College teachers / tutors.	2018	Career Ready Local Authorities	Influencing career choices.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
22 Skills development	Graduate recruitment programs	Graduate opportunities in the Port and Logistics sector.	Recruit graduates to Forth Ports and the Port of Tilbury.	College / University graduates ( / Post Graduates.	On-going	Colleges and Universities	16 currently recruited since 2015 including three from local area.



PLANNING ACT 2008

INFRASTRUCTURE PLANNING (EXAMINATION PROCEDURE)

**RULES 2010** 

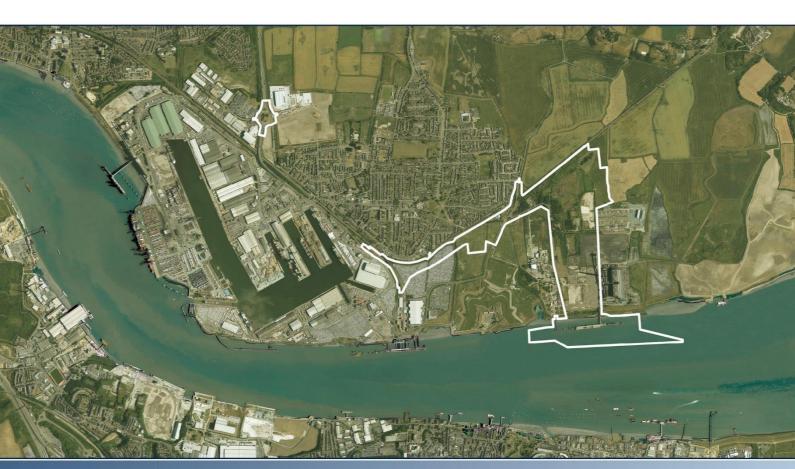
# PROPOSED PORT TERMINAL AT FORMER TILBURY POWER STATION

## TILBURY2

TR030003

APPENDIX 3: SKILLS AND EMPLOYMENT STRATEGY V2 - TRACK CHANGES

TILBURY2 DOCUMENT REF: PoTLL/T2/EX/124





Port of Tilbury London Ltd. (PoTLL)

Tilbury2

Skills and employment Strategy

Issue | <del>27 April 2018</del> 13 June 2018

This report takes into account the particular instructions and requirements of our client.

It is not intended for and should not be relied upon by any third party and no responsibility is undertaken to any third party.

Job number 254458-00

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## 1 Introduction

## 1.1 Purpose of the Skills and Employment Strategy

PoTLL operates the existing Port of Tilbury. The Port currently supports some 4,200 Full Time Equivalent (FTE) jobs on-site through a mixture of PoTLL and tenant employment. This includes induced, indirect, and operator and tenant jobs. In total, Tilbury supports more than 8,600 jobs. Thanks to a small number of strong private sector employers, including PoTLL, the small town of Tilbury is a net importer of labour: there are 787 more jobs in Tilbury than there are employed residents.<sup>1</sup>

It is also the case that there is a problem of persistent long-term unemployment in Tilbury, with higher than average unemployment rates and higher incidences of long-term unemployment. Long-term unemployment in Tilbury is 2.2%, a full percentage point higher than the national average.<sup>2</sup>

The £120 million investment by PoTLL at Tilbury2 will be a significant net economic gain for Tilbury, Thurrock and UK Plc, and will bring huge economic potential for local communities and the wider regional economy. Nevertheless, developments of this scale and nature cannot be completed without an element of disruption and some detrimental impacts, in addition to the many positive impacts identified. The Environmental Impact Assessment (EIA) sets out a detailed assessment of the various positive and negative impacts linked with this development and in many cases sets out the steps that can be taken to mitigate or compensate for these impacts.

Given that the impacts of Tilbury2 will be felt primarily by the residents of Tilbury, PoTLL is committed to ensuring that as much as possible of the economic benefit of the Tilbury2 investment is felt in the town. The purpose of this Employment and Skills Strategy is to set out the steps that PoTLL will take to secure this objective. In doing so, it:

- Sets out the labour market context in which the Tilbury2 development will take place;
- Details the extensive involvement PoTLL already has in local skills and employment initiatives; and
- Sets out the commitments PoTLL is willing to make to improve skill levels locally, maintain 57% local employment across its two sites, and the steps it will take to reach that targetlevel.

Thurrock Community-Led Local Development (CLLD) Strategy (2016). https://www.thurrock.gov.uk/sites/default/files/assets/documents/tilbury-clld-strategy-v01.pdf
Equality & Diversity Scheme for CLLD in Tilbury (2016)
https://www.thurrock.gov.uk/sites/default/files/assets/documents/tilbury-clld-strategy-appendix6-equality-v01.pdf

#### 1.2 Local area

This document refers to the 'local area' or 'local population'. The primary focus of this strategy is Tilbury town, as an area identified for improvement within Thurrock.<sup>3</sup> However, impacts on the wider Thurrock borough are of interest to PoTLL, as are their local employment and skills strategy. For the purposes of the local employment targetsobjectives, 'local area' refers to the district of Thurrock.

This is in line with the area identified<sup>4</sup> as the most impacted by unemployment and lack of training by Thurrock council.

Page 2

<sup>&</sup>lt;sup>3</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

<sup>&</sup>lt;sup>4</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

### 2 Local context

## 2.1 Current pattern of employment

Currently PoTLL supports direct on-site employment at the existing Port of Tilbury of around 649 Full-Time Equivalent (FTE) staff. As previously stated, the Port currently supports some 4,200 FTE jobs on-site, including both PoTLL and tenant employment. When including induced, indirect, and operator and tenant jobs, PoTLL supports more than 8,600 jobs in total across the supply chain.

Of PoTLL employees, 57% are residents of Thurrock. This represents 370 FTE staff. The remaining 43% of port employees are from elsewhere in Greater London or the South East. According to a recent Customer, Tenants and Suppliers Survey, PoTLL understands these numbers to be broadly in line with where the employees of PoTLL's tenants and customers originate.

<b>Employee location</b>	PoTLL	Customers	Tenants	Suppliers		
Thurrock Borough	57%	51%	62%	9%		
Greater London (M25 & surrounding area)	11%	12%	21%	6%		
Elsewhere in the South East of England	31%	19%	11%	53%		
Rest of UK	1%	18%	5%	30%		
International	0%	1%	0%	3%		
Data Source:	PoTLL (2017)	Customers, Tend	Tenants and Suppliers Survey 2016			

## 2.2 Demographics

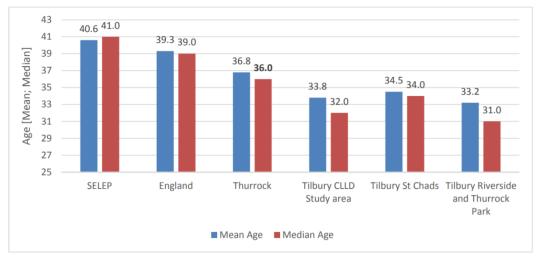
Tilbury is a small town in the borough of Thurrock, Essex. It has a population of around 13,000, representing 8% of Thurrock's population of around 158,000.<sup>5</sup> Geographically, Tilbury is situated on a small peninsula and between two other smaller settlements, East Tilbury and Chadwell St Mary, and south of Grays, Thurrock's largest town.

The population of Tilbury is both younger and more deprived then the national average. In Tilbury, 61% of residents live in areas falling within the 20% most deprived areas of England. The median age among the Tilbury CLLD Study-area population is 4 years younger than the Thurrock average and 7 years younger than the national average. This is shown in Figure 1.

Figure 1. Mean and median age structure of Tilbury Port area compared to local and national averages.

<sup>&</sup>lt;sup>5</sup> ONS, Census 2011

<sup>&</sup>lt;sup>6</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).



Source: Thurrock Community-Led Local Development (CLLD) Strategy (2016). SELEP refers to the South East Local Economic Partnership.

## 2.3 Employment

The local employment rate in Tilbury is significantly below Thurrock and national averages (see Figure 2).

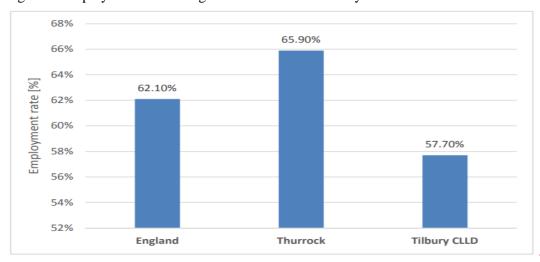
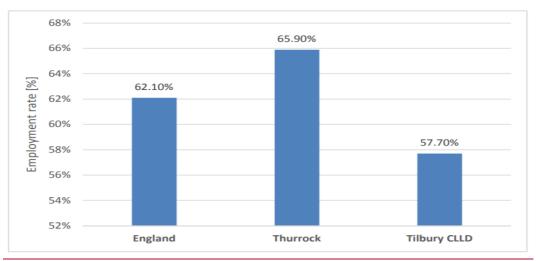


Figure 2. Employment rate in England Thurrock and Tilbury



Source: Thurrock Community-Led Local Development (CLLD) Strategy (2016).

Moreover, the unemployment rate in Tilbury (9.2%) is almost double that of England (4.7%). Unemployment is particularly salient among men and young people from 16 to 24 years-old.

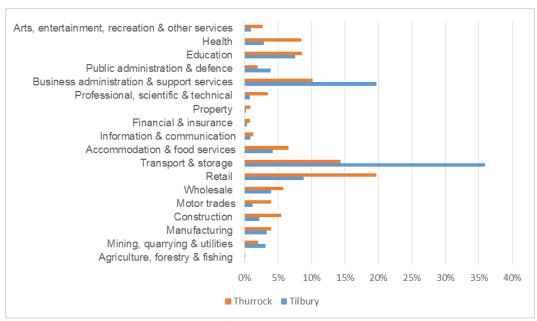
Thurrock CLLD Strategy underlines that in order for the employment rate in Tilbury to match the employment level in England, an extra 402 people would need to access employment, based on current population levels. To reach the Thurrock level, 749 additional employment opportunities would need to be filled by Tilbury residents. In 2016, there were 787 more jobs than employed residents in Tilbury. This suggests that people living outside Tilbury fill a number of jobs linked with Port activities. This is very likely to be due to an inability for local residents to access those opportunities (figure 5).

This suggests that demand rather than supply factors explain the unemployment issue in Tilbury. There are opportunities created locally, but local residents face difficulties in accessing them.

Employment in Tilbury is nonetheless highly connected to the activity of the Port. Transport & storage and business administration & support activities account for over half of all employment in the town. The third biggest sector in Tilbury is retail which accounts for around 9% of employment, far below the leading two sectors. There are low levels of employment across a range of other sectors including financial and insurance services, health services, education and public administration (see Figure 3). These employment levels across Tilbury are reflective of the low skill and qualification levels amongst the study area population.

In Thurrock, the concentration of transport and storage, and business administration & support employment are smaller, however these two sectors persist as two of the top three employment sectors in the region. They are responsible for 24% of all employment opportunities in Thurrock. This suggests that Tilbury is reflective of Thurrock generally, with port activity central to the employment vitality of both Tilbury and the broader region.

Figure 3. Sectors of Employment 2016



Source: ONS, Business Register and Employment Survey (2016).

#### 2.4 Skills

Qualification levels in Tilbury are notably inferior to those across the other spatial scales. In Tilbury town, 26% of the labour force has no qualifications compared with 21% in Thurrock, 19% in Essex and 18% in Kent.

Additionally, the percentage of the population who have obtained qualifications equivalent to higher education degrees or certificates (Level 4) are notably lower in Tilbury than the surrounding region. In Tilbury, approximately 9% have achieved Level 4 qualifications, whilst around 14%, 19% and 20% have achieved this level of qualification in Thurrock, Essex and Kent respectively.

Figure 4. Tilbury education levels

Highest level of qualification	Tilbury Town (%)	Thurrock (%)	Gravesham (%)	Essex (%)	Kent (%)
No qualifications	25.9	20.7	24.4	19.4	18.1
Level 1 qualifications	13.9	14.2	16.4	13.1	11.8
Level 2 qualifications	11.8	13.7	17.0	14.0	13.6
Apprenticeship	1.9	2.7	4.3	3.1	3.1
Level 3 qualifications	6.5	8.5	11.1	9.4	9.9
Level 4 qualifications and above	9.3	13.6	20.0	18.7	19.9
Other qualifications	4.8	4.8	7.0	3.6	4.1

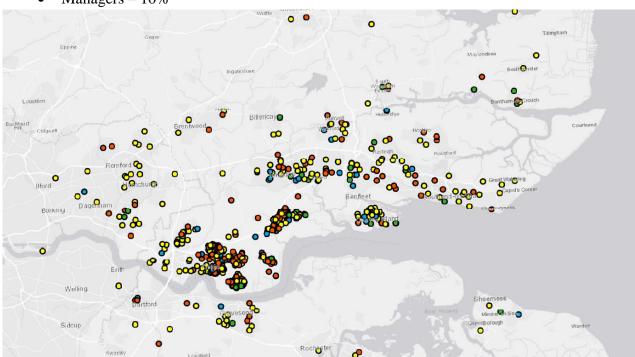
Source: ONS Census (2011)

With respect to PoTLL direct employment at the Port of Tilbury (2017), which stands at around 649 Full Time Equivalents (FTE), the skill area breakdowns are as follows<sup>7</sup>:

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<sup>&</sup>lt;sup>7</sup> Consultation with PoTLL (2017)

Sittingbourne



#### Managers – 10%

- Administration & Business roles 30%
- Skilled roles 7%

Orpingtor

• Semi-skilled – 54%

As can be seen from Figure 5, these employees travel to work from a wide range of locations. The majority of employees come from the local/Essex area, with notable numbers also based in Kent, London and the South East more generally. The map illustrates that there is no discernable pattern in terms of settlement, direction or distance for the grade or seniority of staff.

Figure 5. PoTLL employees by grade and location of residence (2017)

- MANAGER

  MAN
- 2 SEMI-SKILLED unclusion and implication for the strategy

The baseline assessment has identified that the local employment market has a skills mismatch, especially in Tilbury town. The Port generates many employment opportunities locally, but the local population might face difficulties in accessing them, partly due to its lower average skills and qualifications level.

Transport and storage is indeed the most important sector by employment volume in Tilbury when looking at business employment statistics (Figure 3), reflecting the importance of the Port economy and related or attracted sectors. It is also the

fastest growing sector locally, with one of the highest increases in its businesses base.<sup>8</sup>

This skills and sectoral baseline position is why, as detailed in the next chapter, PoTLL's past initiatives and local engagement have focused on increasing the chances of the local population to reach opportunities of this growing sector, notably through direct employment opportunities at the Port.

In the future, PoTLL's strategy will build upon successful past achievements and follow a similar direction. PoTLL is dedicated to continuing to have a positive impact on the local labour market as the Port expands, and will target specific groups to overcome barriers to accessing employment opportunities. In order to ensure PoTLL has a significant and beneficial impact on local employment, PoTLL will have to continue to adapt its skills and employment strategy to reflect a changing employment market influenced by technological, demographic and economic trends. In the future, employment is likely to be constrained by the impact of technological change on reducing the demand for a certain type of skills and jobs, whilst at the same time creating new types of jobs and roles. As people, including current PoTLL employees, tend to live and work longer, the workforce replacement rate is also likely to slow down. For the SES, technology and replacement rate issues are reflected in the push to upskill people not only at the point of entry, but also on a continual basis driven by business need. Finally, PoTLL will also have to deal with a growing pressure from the London employment market, which is attracting a number of skilled workers from Essex and is forecast to grow in the future.

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<sup>&</sup>lt;sup>8</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

## 3 Current employment and skills initiatives

PoTLL has always been active in maintaining a strong connection between the Port industry and the surrounding area. PoTLL strives to provide a stable employment base in Thurrock and continually meet the needs of their community, particularly in deprived areas. To maintain this commitment, PoTLL relies on a clear local employment and skills strategy with a complementary approach focusing on opportunity, development and awareness.

## 3.1 Approach

PoTLL maintains a genuine commitment to embed itself as a vital part of the community of Tilbury, and to work as hard as possible to ensure that it delivers maximum benefit for the people of Tilbury and the wider boroughSouth Essex. PoTLL particularly targets young people, those who face barriers in accessing work, and the long-term unemployed in the local area. To achieve these targetsobjectives, PoTLL focuses on three key objectives:

- 1. creating local employment opportunities;
- 2. training and developing local skills through building strategic alliances with FE providers supportive of curriculum design and delivery; and
- 3. developing a sense of local connection through community awareness programmes.

PoTLL also aims to increase the diversity of its workforce by paying specific attention to including women in its various initiatives and programmes, and promoting equal employment opportunities for disabled candidates.

## 3.1.1 Local employment opportunities

A primary commitment of PoTLL as a business is to provide meaningful employment for the local community. By targeting the marketing and acquisition of talent for apprenticeships, traineeships, internships and work placements towards the local community of Tilbury, PoTLL is able to employ a significant portion of its entry-level workforce locally across various sectors of its business.

While entry level employment opportunities are a key strategy for targeting youth and those who have endured long-term unemployment, it is important for PoTLL not to forget populations facing key barriers to employment in the local community. This includes acknowledging the important role Ports can play in facilitating employment opportunities within the low wage economy.

PoTLL understands the important role it plays, in creating local employment opportunities, as both a direct employer as well as a connection between the community and a number of contractors who have long-term relations with PoTLL (Figure 6).

Figure 6: The Mayor of Thurrock, Councillor Tunde Ojetola, meeting two members of the the Ports' Training Academy team, Nadine Wood (L) and Natalie McCarthy (R), at a Career Fair event hold in October 2017.



Source: PoTLL

To provide an example of best practice for PoTLL partners to emulate, it is important that PoTLL continuously demonstrates and emphasises its commitment to local employment. As a result, PoTLL can encourage its contractors to follow similar strategies and engage with PoTLL in the effort to ensure a strong relationship between Tilbury Port and the local communities within the surrounding area.

## 3.1.2 Skill development through education and training

PoTLL believes it is critical to encourage local recruitment into a diverse portfolio of opportunities for development and training based on the circumstances and existing knowledge of the candidate. Through graduate recruitment, apprenticeships, traineeships, internships and work placements, PoTLL can offer a range of opportunities to educate and develop local talent, from a variety of entry points.

One of the earliest points of interaction involves pre-employment outreach and training. PoTLL actively endeavours to work with the local community to develop job application skills and help students and unemployed adults become prepared for potential employment opportunities.

PoTLL also engages is committed to working collaboratively with local education authorities from schools to colleges throughout Thurrock and wider South Essex through a variety of initiatives to ensure programmes taught locally open up to careers related to the Port industry and that students are aware of the role of the

Port in the local economy, from a young age. <u>PoTLL currently engage in careers fairs and events in schools both in Thurrock and in Brentwood, Castle Point, Basildon, Rayleigh, Maldon and Colchester.</u>

#### 3.1.3 Community awareness and sense of connection

More than a mere employer, PoTLL understands its role in Thurrock <u>and wider South Essex</u> as a community partner. Partnership involves maintaining an active connection and integration with its surrounding community. PoTLL understands the importance of projecting the work of Tilbury Port, its identity, and its opportunities out into the community. Moreover, PoTLL hopes to instil a sense of connection and local pride in Tilbury Port as a key component of the local neighbourhood.

Ensuring a strong connection with the community requires regular visibility across a range of platforms as well as active involvement in the educational and employment sectors. PoTLL cannot rely on its existing reputation in the community and must endeavour to continue to engage and improve its relationships with various stakeholders in its community.

## 3.2 Work undertaken to date and ongoing

## 3.2.1 Apprenticeships, traineeships, internships and work placements

PoTLL is involved with multiple ongoing apprenticeship programmes, training over 150 apprentices since 2014. Apprenticeships cover various fields of work at the Port including operations; health and safety; civil, mechanical and electrical engineering; and cruise terminal operations. PoTLL Apprenticeship programmes are implemented in conjunction with educational institutions like the Logistics Academy of East England and South Essex College, and deliver logistics and supply chain apprentices to external partners like GlaxoSmithKlein (GSK), Fujitsu, and Lockheed Martin.



Figure 7. An apprentice is controlling the volume of grain flow from the Port silos.

Source: PoTLL

In partnership with Thurrock Council, PoTLL supports the *Youth Employment Initiative (YEI)*, which focuses on targeting work experience placements for more sensitive groups of young people facing educational and personal development difficulties. This work with Thurrock Council aims to minimise the local population not in education, employment or training.

A mentoring program has also been developed in partnership with Career Ready and the Career and Enterprise Company. PoTLL's mentoring programme connects four managerial employees from the Port with individuals in the local community, and allows them to work together. These programmes provide individualised support for four local students to help them develop skills, while maintaining a strong connection with Tilbury Port as a potential future place of work. Mentoring programmes also strive to enhance diversity at the Port, by providing specific support to young women interested in careers related to the Port industry.

In conjunction with the Department for Work and Pensions ("DWP") and Jobcentre Plus, PoTLL runs traineeship programmes including the *Access 2 Logistics*, available to not only young people but also adults of all ages, and specifically the long-term unemployed. *Access 2 Logistics* ran its first iteration in 2016-2017, involving 70 trainees in the programme. The PoTLL traineeship programme, is now in its fifth year, with 75+% success rates for all age participants that complete into long-term employment with training.<sup>9</sup>

Work experience placements and four-week long summer internship programmes also provide an opportunity to connect local school leavers and undergraduate students with the Port. Thanks to the recruitment of students through local schools and post-secondary institutions, PoTLL can provide individuals with meaningful work experience and in return create a future recruitment pool.

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<sup>&</sup>lt;sup>9</sup> Thurrock Community-Led Local Development (CLLD) Strategy (2016).

Finally, PoTLL also trains adults of all ages through their Pre-employment training scheme. This scheme developed in collaboration with the DWP and the HDS Labour supply company allowed adult job seekers claiming unemployment benefit to become work-ready for employment opportunities at the Port.

PoTLL makes the best use of social media to advertise its future programmes and opportunities, and to be able to connect to the right audience.

#### 3.2.2 School Engagement and Education Support

PoTLL has continuously maintained an eagerness and desire to interact with local educational institutions across South Essex and, as a result, currently participates in a number of different engagement initiatives.

PoTLL employees are encouraged to become governors or trustees of local educational institutions, as well as to be directly involved with local schools by running Master Classes or Mock Interview Days. During Master Classes, employees hold a session with local students discussing their career and presenting various pathways. Mock Interview Days allow students to practice interviewing with a Port colleague to develop their skills and prepare for opportunities to gain future employment. The Port are exploring opportunities to expand this initiative to schools across wider South Essex.

PoTLL maintains a specific active partnership with the Gateway Academy School in Tilbury, Essex. This partnership consists of a series of interventions including; bursaries, governorship, work experience placements, career guidance, resourcing and procurement services. The Gateway Academy School also provides specific incentives to PoTLL employees such as discounted memberships to the school gym facilities. This mutual relationship helps grow a stronger connection between the Tilbury community and the Port.

As an active employer in the community, PoTLL also participates in the 'Opportunity Thurrock' career fair for students, involving approximately 2,500 students from the surrounding area in 2017. PoTLL is committed to promoting their career opportunities locally through a variety of educational and community partners.

Understanding its role and responsibilities as an active member of the local community, PoTLL partners with Thurrock Council to sponsor educational awards recognising excellence in teaching practice.

#### 3.2.3 Inviting in Community Members and Students

PoTLL actively arranges site visits for local student groups as well as other community organisations. These tours raise awareness of the Port sector and its importance to the local, regional and national economy.

Beyond regular tour visits, PoTLL facilitates diverse and tailored career, work experience placements, and student events at the Port. These events allow individuals under 16 years-old to learn more specifics about the Port of Tilbury, its operations, and potential pathways for their involvement in the future.

PoTLL actively promotes job opportunities in local schools, colleges and universities. PoTLL recognizes the importance of reaching out an engaging with

the workforce of the future, not only about opportunities for their involvement but also about the importance of the local Port and Logistics industry for the strength of the community.

PoTLL is proud of the key role played in the local area and is eager to share its story. PoTLL seeks to interact with a diverse range of groups and individuals from across Tilbury-and Thurrock region., Thurrock and the South Essex sub region.

One example could be expanding the interaction with students through a Port logistics representative on the Essex Employment and Skills Board.

#### 3.2.4 Impact and Recognition

PoTLL understands its commitment to the development of local skills and employment as a long-term investment for the benefit of its business and its community too.

PoTLL has been able to benefit both implicitly and explicitly from a strong relationship with is community. Employing a labour force strongly connected to the local area, investing in the development of local skills, and encouraging local awareness of the Port industry is highly valuable to PoTLL and its employees.

PoTLL has been able to invest in a broad range of individuals and initiatives, which have directly benefited the strength of its recruitment pool and the connectivity between its business and the local area.

PoTLL engagement has measurably benefitted its local community:

- Nine employees are currently governors or trustee members of local schools;
- PoTLL has recruited three full time graduates from the local area;
- Over three years PoTLL has hired 50+ employees directly from the preemployment training programme;
- 70 people undertook phase one of the *Access2Logistics* programme with 30 of them subsequently receiving employment;
- PoTLL has managed over 100 apprenticeships since 2014; and
- 19 people have been employed throughout the traineeship programme.

As recognition for PoTLL investment in local employment & skills training and the resulting quantifiable benefits to its local community, PoTLL has received multiple recent awards.

PoTLL is proud of the awards received for its engagement in favour of training and skills development in the recent years:

- The Container Industry Award in 2015
   Presented to PoTLL for its exemplar Corporate Social Responsibility.
- The Herbert Crow Memorial Award in 2015
  The award, which recognises significant achievements, contributions and innovation of individuals, companies and the Armed Forces, was presented to

PoTLL in recognition of the strength and success of the training academy established in 2014. 10

 The 'Learning for Work, East of England Project Award' and 'Learning for Work, National Project Award' 2014<sup>11</sup>
 Presented in recognition of a Pre-Employment Training programme which strove to train work-ready individuals for employment opportunities at Tilbury Port.

Figure 8. POTLL 2014 Learning for Work, National Project Award



Source: nocn: feweek.co.uk

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<sup>&</sup>lt;sup>10</sup> Tilbury Training Academy Wins Prestigious Award (2015) <a href="https://www.forthports.co.uk/media/releases/2563/Tilbury+Training+Academy+wins+prestigious+award/">https://www.forthports.co.uk/media/releases/2563/Tilbury+Training+Academy+wins+prestigious+award/</a>

<sup>&</sup>lt;sup>11</sup> Ixion and Port of Tilbury win National Adult Learners Week Award (2014). http://www.ixionholdings.com/news/article/ixion-and-port-of-tilbury-win-national-adult-learners-week-award

## 4 Employment & skills strategy

The opening chapters of this strategy showed that the PoTLL is an anchor employer in the town, and already involved in a number of successful initiatives to employ and upskill the local labour force. Going forward, PoTLL is committed to remaining as active and successful in its engagement in favour of the local population skills and employment opportunities, and to maintain such a high local impact with expansion at Tilbury2.

This chapter sets out the strategy associated with development at Tilbury2. Currently, the Port supports direct on-site employment of around 649 FTE staff, and more than 8,600 jobs in total across the wider supply chain.

PoTLL will continue to invest in ensuring higher levels of local employment as the Port expands with Tilbury2. 12

In addition to existing initiatives to support job opportunities, develop local skills and promote awareness of the Port's role in the local economy, PoTLL has developed a series of additional programmes.

In the future, skills required by the Port industry are likely to evolve as a result of the impact of technology. Many of the jobs that will exist in the future do not exist today, therefore PoTLL will have to adapt to technological change and provide flexible training programmes.

Future initiatives emphasize the long-term commitment of PoTLL to remain a key employer in the area, and recognise the potential for more employment opportunities and programmes that directly benefit the local population. This is with a particular focus on Tilbury, which was identified as an area of deprivation and unemployment by Thurrock council in the 2016 Community Led Local Development (CLLD) strategy.

## 4.1 PoTLL commitment for the coming years

In the future, PoTLL will pursue, extend and diversify its efforts to enhance local employment and develop an enhanced skill base among the local population.

While ongoing schemes are described in section 3.2, PoTLL is confident that its impact on skills and employment will grow thanks to its willingness and desire to collaborate with local authorities to maintain a strong relationship.

PoTLL's partnership with the local community is ongoing, and the Port maintain an active interest in building and developing this relationship moving forward. As a result, PoTLL is the main business partner in the Thurrock CLLD Strategy. The strategy seeks to acquire £3 million of funding from the European Structural and Investment Fund to support local development initiatives and the regeneration of Tilbury town over the coming decade. PoTLL's commitment to collaborate with local council and civic groups to develop the CLLD is representative of the long-term investment and interest in the strength and prosperity of the surrounding community.

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<sup>&</sup>lt;sup>12</sup> 'local employment' for this purpose is defined as jobs taken up by people living in the district of Thurrock.

In 2018, PoTLL will promote the *Year of the Engineer* in coordination with the Department of Trade and Industry. PoTLL will be sponsoring this scheme through mentoring activities and publicity targeting 7 to 16 years-old. PoTLL aims to encourage more young people to engage with engineering principles and pursue engineering qualifications at school and college. Encouraging young people to view engineering as a viable career choice is a generational investment that can bring transformational benefits to the local area over the coming decades.

Looking forward, PoTLL's future aims are to provide support and awareness about Port-related employment opportunities to key identified groups. As part of PoTLL *Attention 2 Logistics* initiative phase two, which will launch in 2018 and continue through to 2021, PoTLL will provide new training opportunities specifically for local military veterans and their families. This programme will provide this group of people with a better understanding of the Port economy and will seek to open up opportunities for them to integrate and find employment. Partners involved include the Tilbury-on-Thames Trust, the Royal British Legion and the Armed Forces.

Having focussed outreach programmes for local military veterans and families allows PoTLL to ensure it is employing a diverse local workforce with representation from populations who may typically be met with increased barriers to work. The Port is aware of the makeup of the community around it and wishes to help meet its needs.

In the future, PoTLL will not only diversify and tailor its initiatives to new target populations, but also develop innovative ways to reach existing groups of people it currently focuses on. This is with a particular interest in how PoTLL engages with local students across South Essex and Gravesham. PoTLL is thinking innovatively about how it can best engage local schools and other social enterprises. In 2018, PoTLL wishes to promote the Port activities and jobs to local teachers and tutors so that they, on PoTLL's behalf, pass on useful information to their respective students. This will be through its recruitment and community outreach channels (outreach such as careers advice/fairs, mock interviews for students and school visits/work experience) and through its engagement with the learning community, (those items mentioned previously, but also PoTLL's role liaising with and, in some cases, acting as a governor of schools).

From 2018 onwards, PoTLL will also launch simulator workshop sessions. PoTLL will collaborate with the Tilbury-on-Thames Trust and CM Labs to organise visits to the new *Learning Technology Centre* where students and local visitors can experience the Port's crane simulator. With this technology, PoTLL aims to broaden the local awareness of the Port environment, and the advanced equipment used to train people in the Port sector and promote the Logistics sector. These technological advancements will also support existing initiatives undertaken in partnership with Career Ready to engage with schoolteachers, and 'influence the influencers'.

## 4.2 Local Employment commitments

Net additional PoTLL employment accounts for around 1,126 FTE employees, and net additional on-site tenant/operator employment accounts for around 2,311 FTE employees. Net additional off-site employment accounts for around 1,079 FTE employees. The total employment effect of the Port of Tilbury at a regional

level is therefore estimated to support around 8,628 FTE jobs. About 57% of PoTLL employees currently live within the Thurrock local authority area.

The expansion of Tilbury Port will support and sustain existing employment, create more jobs and further embed PoTLL as a driver of economic growth and regeneration both locally <u>within Thurrock</u> and within the broader <u>Thurrock South Essex and Gravesham sub</u> region.

This Skills and Employment Strategy recognises the importance of promoting accessibility of employment opportunities. More information in relation to physical accessibility to employment opportunities at Tilbury2 is provided within the Active Transport Strategy that which, alongside the Framework Travel Plan, sets out employee and freight movement plans.

#### 4.2.1 Operational employment commitments: PoTLL

The Outline Business Case (OBC) shows that the Tilbury2 proposal could lead to 527 to 868 additional operational employment FTEs. <sup>13</sup> PoTLL's objective is to maintain the proportion of direct, on-site employment going to local residents with the expansion. PoTLL therefore aims to employ about 300 to 495 additional employees from the local area during the operation phase of Tilbury2.

To do this, PoTLL will commit to:

- work with Opportunity South Essex<sup>14</sup> to establish a local jobs brokerage service through which all job vacancies will be advertised first before being advertised regionally or nationally;
- provide a guaranteed interview to any of the following groups that meet the minimum job requirements:
  - o local job applicants;
  - applicants that self-identify as disabled under the Disability Discrimination Act;
- monitor and report performance against targetsobjectives to Thurrock Council
  and to collate and report on progress made by tenants, contractors and
  suppliers; and
- support the veteran military community into employment and training.

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<sup>&</sup>lt;sup>13</sup> According to Tilbury2 Outline Business Case (27 September 2017) Tilbury2 is estimated to support an additional 527 FTE over Tilbury1 Max and Tilbury2 UK Plc is estimated to support an additional 868 FTE over Tilbury1 Max.

<sup>&</sup>lt;sup>14</sup> Opportunity South Essex is part of the structure of the South East Local Enterprise Partnership (SELEP) to achieve ambitious growth plans

## 4.2.2 Construction employment and future capital work subcontracting

The OBC shows that Tilbury2 proposal could produce 218 to 266 additional construction FTEs.<sup>15</sup> PoTLL's objective is to maintain the proportion of direct, on-site employment going to local residents with the expansion. For this reason, PoTLL aims to employ 125 to 152 additional employees from the local area for the extension construction phase.

As the expansion project may require specialist and highly-skilled civil engineering contractors, opportunities for new work entrants and apprenticeships may be limited. However, PoTLL will be seeking to engage with local schools, colleges and universities to use the Tilbury2 project as an opportunity for further connection and investment in the local community. Visits and sharing information on the ongoing expansion of Tilbury Port will provide an early opportunity to get local children and young people involved with and interested in the future of the Port.

PoTLL will work with contracting firms to help them align with the objectives of the local employment and skills strategy.

PoTLL will encourage the lead contractor to use credible evidence of previous successful delivery of local employment and apprenticeship opportunities as a decision making factor in the procurement process. PoTLL will also require the lead contractor to monitor its own progress, and that of their sub-contractors, reporting (to PoTLL) progress in achieving their own targetsobjectives.

#### **4.2.3** Tenants

For tenants of the Port, where PoTLL is not directly responsible for employment but the jobs are located within the Port's operational area, PoTLL will work with its customers to employ local people where possible, and PoTLL will help them to advertise job vacancies locally first via the social media platforms to be developed such as the Opportunity Thurrock Facebook page and the Opportunities South East site. PoTLL will also encourage tenants to participate where possible in PoTLL's local job brokerage scheme.

The Outline Business Case sets out the likely employment generation both within the Port itself and across the wider supply chains. As set out in paragraph 3.30, there is likely to be increased supply chain activity, and that job creation in the Port will contribute to footfall in local businesses. The impact of this is that it could create new business opportunities. This effect (manifested through wage expenditure by direct and indirect employment) is part of the induced employment effect.

As set out in the Appendix, which follows this section, the Port currently supports a number of ongoing skills and employment initiatives across the local

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<sup>&</sup>lt;sup>15</sup> According to Tilbury2 Outline Business Case (27 September 2017) it is estimated that the Tilbury2 development proposal could sustain temporary construction employment equivalent to 266 FTE permanent jobs. The additional construction employment of 48 FTEs in the Tilbury2 UK plc scenario represents the employment that would come from outside of the South East, East of England, and London area to work on the development.

community. The Appendix (Section 5) sets outs current and ongoing initiatives supported by the Port in promoting links with educational institutions, developing careers in the logistics sector and overcoming barriers to employment opportunities. PoTLL is keen to maintain a similar positive level of impact as the Port expands, while targeting specific groups as set out in Section 4.2.1.

As shown in the Appendix, the Port supports a number of key areas of work, which it seeks to encourage across tenants. These include, but are not limited to, the following:

- Building communities' local awareness of the Port environment and the technology used to train people in the Port sector.
- Apprenticeships and supported traineeships targeting 'harder to reach' groups, supporting young people facing educational and personal development difficulties.
- Raising awareness among local schools and educational institutions.
- Work experience placement programmes to provide on-the-job work experience for young people.
- Mentoring to support young people looking to make a career in the Port and Logistics sector.

Whilst it is difficult to forecast the behaviour of individual tenants, the Port will commit to continuing to work with the future supply chain to encourage 'good neighbour' behaviour, such as providing local employment and training opportunities, and supporting local businesses where possible. The Port will engage with its tenants and customers to encourage this good practice throughout the supply chain, and will commit to the following:

- Engage proactively with tenants, contractors and other relevant organisations to promote and support their involvement in local employment and training initiatives.
- Facilitate contractors in taking on employees locally, and use local businesses.
- Facilitate tenants and customers in supporting local young people in accessing careers in the logistics industry.
- Facilitate a shared forum with Thurrock Council, Gravesham Borough Council, the Essex Employment and Skills Board and Port tenants and customers to encourage a joined up approach with wider initiatives across the authority.
- Monitor and report the number of apprenticeships, proportion of local employment and training initiatives undertaken by tenants and customers, and review initiatives in light of findings.

The shared forum would provide an interface between PoTLL, Port tenants and customers, and the public sector. It would help the Port to reach out across its employment catchment to promote its employment opportunities. It would help the public sector to promote their training, skills and similar initiatives. Examples of initiatives, which authorities have suggested could be considered by the forum, include efforts to encourage employers to work more intensively with schools,

and ways in which accessibility of jobs for young people can be improved, including through placements and providing career mentoring. In addition, the Forum could work to support tenants in becoming disability confident employers, helping to make the most of the opportunities provided by employing disabled people 16.

The Port is aware that the forum, in striving to be as effective as it can, will need to be aware of the extent to which it is influencing employment, training and related interventions. To support this, the Port will commit to:

- Monitor and report the number of apprenticeships, proportion of local employment and training initiatives undertaken by tenants and customers.
- To review initiatives in light of findings.

The Port will collect and collate information on employment, training and related interventions. The Forum will used this information to review and collectively identify actions to improve performance against these indicators. A formal review will take place on an annual basis (suggested as a standing agenda item).

The Forum will review and report on a range of indicators. These may include, but are not limited to, the following:

- Percentage of local people employed (FTE) on contract.
- Number of local school and college visits throughout the year (e.g. delivering careers talks, curriculum support, literacy support, and safety talks).
- Number of employees (FTE) taken on who are long term unemployed 17.
- Number of employees (FTE) taken on who are rehabilitating young offenders (18-24 years).
- Number of meaningful work placements (6 weeks or more) that pay National Minimum Wage or National Living Wage, according to eligibility.
- Number of employees taken on who are NEET<sup>18</sup>.
- Number of jobs (FTE) for people with disabilities.
- Number of sessions dedicated to supporting unemployed people into work by providing career mentoring, including mock interviews, CV advice and careers guidance (24+ years).

The findings of the review will inform the future agenda and key priorities for the Forum. This will ensure that opportunities for employment, training and community engagement across the Port, and its tenants and customers, are promoted in conjunction with public sector partners where appropriate. Over time, the indicators can be varied to keep pace with relevant issues and new projects and programmes.

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<sup>&</sup>lt;sup>16</sup> Department for Work & Pensions, Disability Confident: list of employers that have signed up (2016)

<sup>&</sup>lt;sup>17</sup> Unemployed one year or longer

<sup>&</sup>lt;sup>18</sup> Not in employment, education or training

## 4.2.4 Suppliers

For PoTLL suppliers that are involved in direct employment on the Port premises, PoTLL will commit to ensuring these contractors understand the local employment & skills strategy as a key component of the procurement process. This will involve the inclusion of appropriate references and/or the SES itself within relevant procurement paperwork. PoTLL will also encourage suppliers to monitor and report progress in achieving their own targetsobjectives.

# 5 Appendix: PoTLL skills and employment (current and ongoing initiatives)

	Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
1	Skills development	"Access2Logisti cs"	Awareness and training. Traineeships opening up to contract employment opportunities.	Develop local people's awareness of the Port and of Port operations with an opportunity to take on employment with contractor HDS (labour supply agency).	1 1		Department for Work and Pensions (DWP) Jobcentre Plus	Approx. 70 people went through, and 30 of them subsequently got jobs, some on-port, some off-port.
2	Skills development	"Attention to Logistics" (Veterans)	Awareness and training for veterans and their families opening up to employment opportunities on and off the port.	integrate into local civilian life, provide opportunity for employment.	Aimed at local military and emergency services families.	2018 - 2021	Tilbury-on- Thames Trust Royal British Legion Armed Forces	
3	Schools Strategy	Gateway Academy	Series of supporting interventions including Career Guidance, HR Support, Bursaries, Governorship, Work experience placements Etc.	To raise awareness of the Logistics industry and career opportunities		On-going	Gateway Academy School	Building and strengthening the relationship between the school and the port.

South Essex

College

ongoing.

Skills and employment Strategy

apprenticeships.

	Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
7		LAEE Apprenticeships	Delivery of Supply Chain Apprenticeship to external organisations.	Supporting young people into Logistics careers.	Logistics sector organisations	On-going	Glaxo-Smith- Kline Fujitsu Mueller Wiseman Astra Zeneca Co-Op Retail Logistics Lockheed Martin	50 Learners successfully achieved their apprenticeship.
8	Awareness	Simulator Visits	learning technology	Building communities' local awareness of the Port environment, and the technology used to train people in the Port sector.	Local communities	2018 - Onwards	Tilbury-on- Thames Trust CM Labs	Community engagement.
9		Port visits & Tours	The Academy offers tours, events and presentations for schools, colleges and universities and other external organisations.	Raising awareness of the Port sector and its importance to the local, regional and national economy.	Schools, colleges, universities and other organisations	On-going	LAEE / Port of Tilbury	Providing educational visits.
10		School Educational Visits	The academy welcomes under 16's for school tours, career events and presentations.	Raise awareness among local school pupils.	Local schools	On-going	Tilbury	Engaging a potential recruitment pool.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
11 Skills development	Work experience placements	Work experience placement programme with local schools for non-operational areas.	To provide on-the-job work experience for young people.		On-going	Local schools	Raising aspirations and support POTLL community engagement.
12 Awareness	Career opportunities & promotion of the port	Promote job offers to schools, colleges, e universities and local authorities.	To help resource the existing business and future potential using social media, local job sites, Job Centre Plus and other connections with the local and regional community networks.	Local and regional population	On-going	Local schools, colleges and universities. Local and regional authorities Community interest groups Career Ready Etc.	Reaching out and engaging with potential workforce of the future.
13 Skills development	Summer internships programs	Four weeks long Ports and Logistics internships.	To provide work experience placements.	School leavers and undergraduates	On-going	Local schools and universities.	Engaging a potential recruitment pool.

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Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
14 Skills development	Mentoring	Mentoring with Career Ready and the Career and Enterprise Company (Thurrock Council) to provide mentoring support for young people.	Supporting young people looking to make a career in the Port and Logistics sector.	Local students	On-going	Career ready Career and enterprise company and their network of schools.	Four managers currently mentoring four young people attending college.
15 Strategy	Community Led Local Development Strategy (CLLD)		To win £3m of funding to support CLLD initiative.	Local Tilbury people	2018 - 2021	local council Tilbury community groups	Support the regeneration of Tilbury Town.
16 Awareness	School master classes	Sending employees into schools to hold a session on career path that permit to engage with young people before they take their options.	Career guidance.	School pupils	On-going	local schools Career Ready	Engaging a potential recruitment pool.
17 Skills development	Mock interview days	Sending Port colleagues to schools to do mock interviews with students.	Provide employability skills.	School pupils	On-going	local schools, and schools across wider South Essex	Helping young people gain employment.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
18 Awareness	Opportunity Thurrock	run by local council hosted by London	in the local area to	Local Authority	Annually	local council	2,500 Young people participated in 2017.
19 Awareness	School governors	Strategy across POTLL to encourage governors - development tool for managers.	Bringing schools and business together.	Port of Tilbury Employees	On-going	Local schools and colleges	Nine employees are currently governors or trustees of local schools and colleges.
20 Awareness	Year of the Engineer	Sponsoring the Year of the Engineer through mentoring, publicity.	To encourage more young people to study for engineering qualifications at school / college with a view to engineering as a career of choice.	7 to 16 year-olds	2018	Department of Trade and industry	Growing the engineering population.
21 Awareness	School teacher engagement	Promotion of Port activities and jobs to local teachers and tutors, so that they can pass on useful information to students.	Influence the influencers.	School / College teachers / tutors.	2018	Career Ready Local Authorities	Influencing career choices.

Initiative type	Initiative name	Description	Objective	People targeted	Timescale	Partners involved	Outcome / Impact
22 Skills development	Graduate recruitment programs	Graduate opportunities in the Port and Logistics sector.	Recruit graduates to Forth Ports and the Port of Tilbury.	College / University graduates C / Post Graduates.	On-going	Colleges and Universities	16 currently recruited since 2015 including three from local area.